

# MEETING OF THE HEALTH AND WELLBEING SCRUTINY COMMISSION FOR THE REVIEW OF MENTAL HEALTH SERVICES FOR YOUNG BLACK MEN IN LEICESTER

DATE: TUESDAY, 30 SEPTEMBER 2014

TIME: 5:30 pm

PLACE: THE FOUNTAIN ROOM - GROUND FLOOR, TOWN HALL,

**TOWN HALL SQUARE, LEICESTER** 

## **Members of the Commission**

Councillor Cooke (Chair)
Councillor Cutkelvin (Vice-Chair)

Councillors Bajaj, Chaplin, Glover, Grant, Sangster and Wann

Members of the Commission are invited to attend the above meeting to consider the items of business listed overleaf.

For Monitoring Officer

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Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ

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If you have any queries about any of the above or the business to be discussed, please contact Graham Carey, **Democratic Support on (0116) 454 6356 or email <u>graham.carey@leicester.gov.uk</u> or call in at City Hall, 115 Charles Street, Leicester, LE1 1FZ.** 

For Press Enquiries - please phone the Communications Unit on 454 4151

## THE 6 PRINCIPLES OF EFFECTIVE SCRUTINY

In March 2014, the Health & Wellbeing Scrutiny Commission adopted 6 principles of effective scrutiny and subsequently agreed that these would be included on all agenda to enable anyone observing or attending meetings to be clear about the role of the Commission. These are:-

- 1. To provide a 'critical friend' challenge to executive policy- makers and decision-makers.
- 2. To carry out scrutiny by 'independent minded governors' who lead and own the scrutiny process.
- 3. To drive improvements in services and finds efficiencies.
- 4. To enable the voice and concerns of the public and its communities to be heard.
- 5. To prevent duplication of effort and resources.
- 6. To seek assurances of quality from stakeholders and providers of services.

## TERMS OF REFERENCE OF SCRUTINY COMMISSIONS

Scrutiny Committees hold the executive and partners to account by reviewing and scrutinising policy and practices. Scrutiny Committees will have regard to the Political Conventions and the Scrutiny Operating Protocols and Handbook in fulfilling their work.

The Overview and Select Committee and each Scrutiny Commission will perform the role as set out in Article 8 of the Constitution in relation to the functions set out in its

## Scrutiny Commissions may:-

- review and scrutinise the decisions made by and performance of the City Mayor, Executive, Committees and Council officers both in relation to individual decisions and over time.
- ii. develop policy, generate ideas, review and scrutinise the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas.
- iii. question the City Mayor, members of the Executive, committees and Directors about their decisions and performance, whether generally in comparison with service plans and targets over a period of time, or in relation to particular decisions, initiatives or projects.
- iv. make recommendations to the City Mayor, Executive, committees and the

Council arising from the outcome of the scrutiny process.

- v. review and scrutinise the performance of other public bodies in the area and invite reports from them by requesting them to address the Scrutiny Committee and local people about their activities and performance; and
- vi. question and gather evidence from any person (with their consent).

**Annual report:** The Overview Select Committee will report annually to Full Council on its work and make recommendations for future work programmes and amended working methods if appropriate. Scrutiny Commissions / committees will report from time to time as appropriate to Council.

## **SCRUTINY COMMISSIONS will:-**

- Be aligned with the appropriate Executive portfolio.
- Normally undertake overview of Executive work, reviewing items for Executive decision where it chooses.
- Engage in policy development within its remit.
- Normally be attended by the relevant Executive Member, who will be a standing invitee.
- Have their own work programme and will make recommendations to the Executive where appropriate.
- Consider requests by the Executive to carry forward items of work and report to the Executive as appropriate.
- Report on their work to Council from time to time as required.
- Be classed as specific Scrutiny Committees in terms of legislation but will refer cross cutting work to the OSC.
- Consider the training requirements of Members who undertake Scrutiny and seek to secure such training as appropriate.

## **PUBLIC SESSION**

## **AGENDA**

## 1. APOLOGIES FOR ABSENCE

## 2. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business on the agenda.

## 3. LEICESTERSHIRE POLICE

Appendix A (Page 1)

Superintendent Adam Streets has been invited to the meeting and will give a short presentation which is attached. Also attached is a briefing note (**Page 5**) and an analysis of patients detained under Section 136 from August 2013-14. (**Page 7**)

# 4. LEICESTERSHIRE PARTNERSHIP NHS TRUST - CRIMINAL JUSTICE LIAISON DIVISION

Appendix B (Page 9)

Peter Jackson, project Manager, Criminal Justice and Liaison Division, Leicestershire Partnership Trust NHS Trust has been invited to the meeting to give a briefing to Members. A copy of a briefing note on the Leicestershire Criminal Justice Mental Health and Learning Disabilities Liaison and Diversion Service is attached.

## 5. TRIAGE CAR

Appendix C (Page 13)

Vicki Noble, Senior Mental Health Practitioner, Acute Assessment Team and Criminal Justice Service, Leicestershire Partnership NHS Trust has been invited to the meeting to give a briefing on the work of the Triage Car. PC Alex Crisp from the Triage Care has also been invited. A copy of an article on the Triage Car from the LPT's Newsletter is attached for information.

# 6. EQUALITY AND HUMAN RIGHTS COMMISSION - INQUIRY

Appendix D (Page 15)

To note the article on the Equality and Human Rights Commission inquiry into 'non-natural deaths' of adults with mental health conditions.

## 7. ITEMS FOR INFORMATION AND NOTING

Appendices E - G

A) MINUTES OF MEETING ON 22 JULY 2014 (Appendix E Page 17)

- B) INFORMATION SUBMITTED BY THE LEICESTER CITY CCG FOLLOWING THE MEETING ON 22 JULY 2014
  - 1) Extract of E-mail from John Singh on Equality Impact Assessments (Appendix F1 Page 25)
  - Response to Members' questions at the meeting.
     (Appendix F2 Page 27)
- C) INFORMATION SUBMITTED BY LEICESTERSHIRE PARTNERSHIP NHS TRUST FOLLOWING THE MEETING ON 22 JULY 2014
  - 1) Extract of e-mail commenting on the data analysis. (3 September 2014) (Appendix G1 Page 31)
  - 2) Extract of E-mail from Dr F Noushad 28 July 2014 (Appendix G2 Page 33)
  - 3) Service Users Counts (Appendix G3 Page 35)
  - 4) Mental Health Service User Counts (Appendix G4 Page 43)
  - 5) Quantative Equality Analysis of service users Leicester City Increasing Access to Psychological Therapies Service May to September 2013. (Appendix G5 Page 51)
  - Quantative Equality Analysis of Leicestershire Partnership NHS
     Trust Service Users in the year up to November 2013
     (Appendix G6 Page 57)
  - 7) Mental Health Review Tribunal/ Leicestershire Partnership NHS Trust Ethnicity Monitoring Pilot (Appendix G7 Page 71)
- 8. ANY OTHER URGENT BUSINESS



# Leicester City Council, Health and Wellbeing Scrutiny Commission

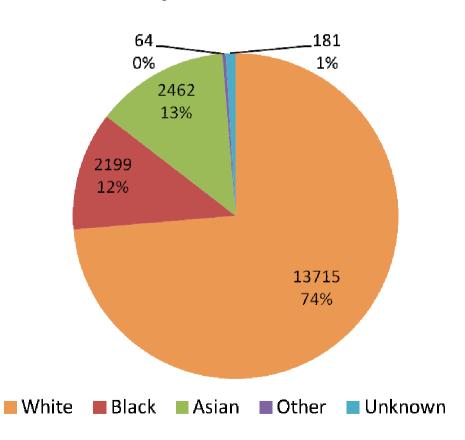
Review into Mental Health Services for Black British Young

Men in Leicester

**Presentation by Superintendent Adam Streets** 

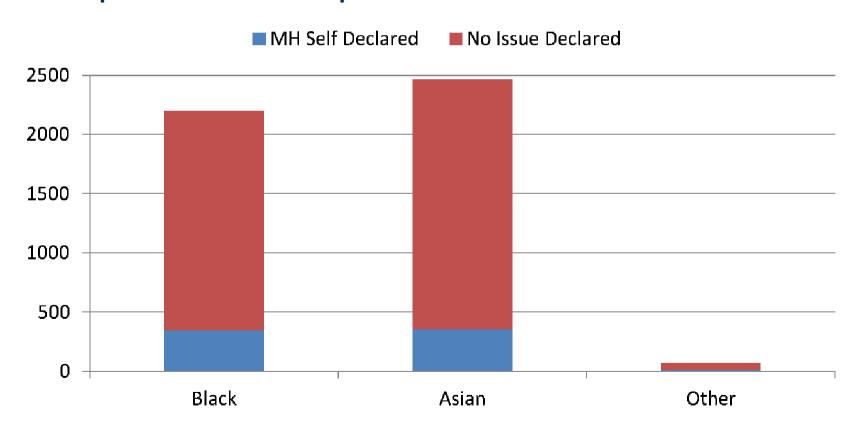


# Leicestershire Custody Throughput (by Ethnicity) 1st September 2013- 1st September 2014





# BME Detainees Declaring Mental Health Issues in Custody 1st September 2013 - 1st September 2014



# Appendix A2

## Leicestershire Detainee Throughput (By Ethnicity)

In the past 12 months 18,621 detainees have been through Leicestershire Police custody.

A quarter of these detainees come from Black and Minority Ethnic Groups.

The vast majority of detainees are male (87%), this percentage is slightly higher amongst BME groups (90%).

The Other category covers people of Chinese, Japanese and South East Asian descent.

## **BME Detainees Declaring Mental Health Issues in Custody**

24% of all detainees that came through custody in the past 12 months declared a mental health issue when asked during the booking in process.

The vast majority of those declaring an issue were white (84%).

For those from BME groups around 15% declare a mental health issue upon arriving in custody.

Broken down in to various ethnicities this is 16% of Black detainees, 14% of Asian and 8% of Chinese/Other. This breakdown is shown in the graph.

## Age of Black Males Detained in Custody

For those black detainees declaring a mental health issue 281 are male (82%) and 63 female (18%).

An age breakdown for these 281 males can be seen in the left hand graph above, this shows that mental health issues are most prevalent amongst those black males aged 26-35 and 18-25.

The chart on the right shows the age breakdown of all black males in custody and this reveals that those detainees 46 years and older are over represented amongst those declaring a mental health issue and those younger than 18 are under represented.

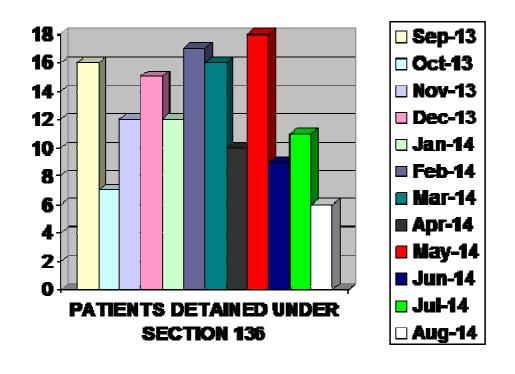
The exact breakdown of detainees is shown in the table below;

	Black Males		
Age	All Detainees	Self Declaring	% Self Declaring
Under 18	321	21	7%
18-25	644	85	13%
26-35	559	91	16%
36-45	254	43	17%
46+	166	41	25%
Total	1944	281	14%

# Appendix A3

# SECTION 136 OVER 12 MONTH PERIOD AUGUST 2013-AUGUST 2014 (Leicester/Leicestershire and Rutland)

MONTH	PATIENTS DETAINED UNDER SECTION 136
SEPTEMBER 2013	16
OCTOBER 2013	7
NOVEMBER 2013	12
DECEMBER 2013	15
JANUARY 2014	12
FEBRUARY 2014	17
MARCH 2014	16
APRIL 2014	10
MAY 2014	18
JUNE 2014	9
JULY 2014	11
AUGUST 2014	6
TOTAL (12 MONTHS)	



# Appendix B

# The Leicestershire Criminal Justice Mental Health and Learning Disabilities <u>Liaison and Diversion Service</u> <u>Briefing Document.</u>

This service covers Leicester, Leicestershire and Rutland(LLR).

It aims to provide an effective interface between Mental Health and the Criminal Justice Services.

It achieves this by making Mental Health Nurses employed by Leicestershire Partnership NHS Trust(LPT), available to assess people in the criminal justice system in Custody suites, at Probation offices and at Courts.

It will soon expand to encompass people who have not been arrested but who have been interviewed voluntarily about offences.

It is closely linked to the Mental Health Triage car project which is also a collaboration between LPT and the Police.

## It will:-

- Provide a streamlined path into treatment where it is needed
- Provide referral or liaison pathways to treatment and support providers where this is appropriate.
- Risk assess service users and assist partner agencies to manager the risks identified.
- Facilitate appropriate information sharing between Health and Criminal Justice Agencies.
- Collate and disseminate performance indicator information and analyse the project data to support the development of strategy locally and nationally.

The purpose of this is to achieve the following Aims and Objectives.

## **Service Aims**

- To improved access to healthcare and support services and a reduction in health inequalities for vulnerable individuals with mental health and learning difficulties.
- To divert individuals, where appropriate, out of the youth and criminal justice systems into health, social care or other supportive services
- To deliver efficiencies within the youth and criminal justice systems
- To reduce re-offending or escalation of offending behaviours

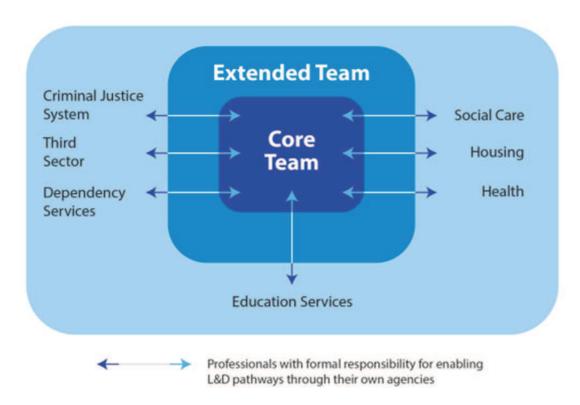
## **Service Objectives**

- To provide an exemplary and comprehensive screening and multi-disciplinary assessment service for all eligible referred individuals
- To operate within a robust clinical operating framework

- To provide high quality information to key decision makers in youth and criminal justice agencies, including the police, courts, probation and Youth Offending Teams (YOTs)
- To secure referrals into mainstream health and social care services and other relevant interventions and support services
- To follow up individuals with health and social care service providers, to ensure that individuals continue to engage with treatment until an appropriate discharge point is reached

## Service Model

This Service is part of a National trial which is developing best practice in 10 locations in preparation for a national roll out by 2017. The following diagram represents the model the trials are developing.



It depicts a core team of dedicated staff who assess people in the criminal justice system and who then divert them or ensure that they receive appropriate support. The extended team are the wider range of professionals drawn from a broad range of partner organisations, whose roles are not specific to liaison and diversion but are essential to effective liaison and diversion practice.

The core team comprises a dedicated team of professional and contains

- Management of the project
- Mental Health Professionals embedded with other services
- Adult liaison and diversion practitioners
- Children and young people liaison and diversion practitioners
- Learning disability practitioner
- Speech and language therapist

- Support time and recovery workers
- Administrators

The liaison and diversion Core practitioners are already conducting the following activities.

## Clinical

- Screening
- Triage
- Holistic psycho-social assessment
- Facilitate specialist assessment

## Liaison

- Informing decision making (Including Police, YOS, CPS and Courts)
- Providing Written reports
- Providing input to pre-sentence reports
- Advice on making reasonable adjustments
- Information exchange with community services
- Referrals to existing care teams or to additional services
- Appropriate health promotion
- Informing and mobilising multi-agency care
- · Liaising with family and carers
- Short term intervention
- Data collection and monitoring
- Follow up for both health and CJS outcomes
- Equalities monitoring

To do this Mental Health Nurses are now based in Police Custody suites, Probation offices, and at Courts.

The service assesses people passing through the criminal justice system at the earliest opportunity. The assessment tools are inclusive of age and assist to identify relevant issues for more detailed assessment on referral. They also assess the risks and guide Core practitioners to assist the person into the most appropriate pathway for them.

## The Mental Health Triage Car

LPT and the Police also manage the Mental Health Triage Car Service which is designed to intervene before arrest and to reduce the number of people detained for mental health assessments. An experienced Police officer and a specially trained Mental Health Nurse crew a Police vehicle together. They have access to the IT systems of both the Police and the NHS. They can advise police officers who are deployed to incidents involving Mental Health issues or Learning Disabilities and attend to assist them if necessary. They are able to use their combined powers and knowledge to interpret the information available and to assess the risk at incidents. They can advise officers and have regularly been able to ensure the most appropriate outcome is achieved.

### **Outcomes**

The Liaison and Diversion scheme operated in a very similar format during the year 2013/14 and was revised to fit the pilot service model in April 2014. The Triage car is now in its second year of operational activity.

So far the following results have been achieved.

- The service model has been in place and operational since 1<sup>st</sup> April 2014. The first quarter performance information is now being analysed.
- A small number of people have been diverted out of the criminal justice system to receive ongoing treatment for serious mental health conditions.
- The service has identified some people who have claimed to have mental health issues. Assessment has provided evidence that this was not a factor in the behaviour which resulted in a crime. They have therefore continued in the criminal just system as normal.
- The majority of people have continued on the Criminal Justice pathway with increased support and with referrals in place to appropriate treatment services. The risks appear to be better managed and decision makers are better informed.
- The triage car has significantly reduced the number of people detained using Police powers under section 136 of the Mental Health Act.
- Both services have discovered people with complex needs who have repeatedly used services and offended. They have been helped by case specific multiagency professionals meetings set up to better coordinate the agencies approach to them.
- The services have driven a significant improvement in the multiagency environment. Professionals have improved relations across agency boundaries and obtained a much better understanding of the different language, skills and legal powers available.

## **Development Areas**

- Meetings are planned to explore improvements to the service provided at The Magistrates courts. All parties need to be aware of the additional information and options the service can provide to the Magistrates and the best legal practice for achieving this.
- 2. The core team have developed most of the practical relationships required to liaise appropriately between professionals. However these relationships need to be extended and supported by a robust policy framework. This is now a strategic priority for LLR as it reviews the Mental Health Pathways and seeks to implement the Mental Health Crisis Care Concordat.
- 3. The All age aspiration of the service is still developing. Discussions are ongoing to ensure that the existing YOS based service in Leicestershire is coordinated with the wider L & D service. Leicester City does not currently have a similar young person's L & D service but the current discussions aim to ensure that appropriate liaison and diversion pathways can still be identified.

We have launched a new service, working with the police

A mental health nurse goes out with police in a car, and helps other officers by phone

## An evening shift

Paul Widdowfield. communications manager with LPT spent an evening shift in the custody suite at **Euston Street Police Station,** Leicester, where the triage car team is based, shadowing mental health practitioner Lisa McDonald and PC Dave Wadsworth.

There is strong teamwork between Dave and Lisa. Working out of a small room in the custody suite, they work with police and NHS databases running on computers alongside each other.

On this shift, it transpired that there was only one call which necessitated a visit. A call came in from another police officer which outlined how a male had sat down on a petrol station forecourt and was refusing to move. The duo went out to see the man, and assessed that the policing element was the best way of handling him. He was taken to Euston Street for further questioning.

Although this was a relatively quiet night, Lisa and Dave were kept busy providing advice to colleagues over the telephone, and also in the custody suite. As this is still a pilot scheme, there are occasions where mental health assessments might need to be carried out in the custody suite itself.

# Better by triage car – praise for our new partnership with police

An innovative partnership with Leicestershire Police, which aims to provide mental health care as soon as possible and potentially reduce offending, has been praised as an example of best practice by the Department of Health.

Operating as a pilot since January 2013, our triage car scheme sees mental health practitioners (MHP) go with police officers to incidents where someone might need immediate mental health support.

Since the pilot started, the triage car has seen a reduction in the number of people detained under Section 136 of the Mental Health Act of around 40 per cent, and is saving the partner organisations £9,700 a month.

Under Section 136, when the police believe that someone is suffering from a mental illness and needs immediate treatment or care, they can take them from a public place to a 'place of safety', either for their own protection or the protection of others, so their immediate needs can be properly assessed.

The aim of the triage car is to identify and provide care or support that can potentially reduce or stop offending or self-harming. Because our staff are able to assess and signpost people more effectively in the community, they are able to reduce the stress on that person at a time of crisis.

The police officer can give expert advice on possible policing solutions, while the mental health nurse helps when specialist advice or care is needed. Our staff can either travel with police in the triage car, or advise other officers by phone.

This helps to stop people with a mental health crisis from having to receive their initial care or be detained in a police custody suite. which can be very distressing.



PC Dave Wadsworth and LPT mental health nurse Vicki Noble - telephone triage is also part of the pilot

It also means people receive the treatment they need much faster, as well as reducing demands on police time.

Leicestershire triage car officer, PC Alex Crisp, said: "Practically the team regularly deals with individuals at the point of mental crisis, often in very risky circumstances. Incidents are resolved by the collective skills and experience of both of the professionals involved, an example of how partnership working can produce the best results.

"The professional attitude and work ethic of the mental health practitioners shows the very best of the NHS and its staff. The team of practitioners have earned the respect of the police

> officers they work with and produced results for the individuals they have responded to that wouldn't have been possible without their input."

Paul Miller, our chief operating officer, says: "The triage car demonstrates how, through partnership work and creative thinking. members of the public can be better served through providing care in the right places. We really value our partnership with the police force, and with other agencies in our wider criminal justice work."

The initiative is attracting a lot of attention, with several police forces and mental health trusts contacting LPT to find out more. After visiting Leicestershire, Care and Support Minister Norman Lamb, from the Department of Health, announced more police forces have been selected to pilot similar schemes.



Triage car teamwork: mental health professional Emma McCann and PC Alex Crisp

# How are skills and powers combined?

Having professionals from both health and policing backgrounds working closely together means each incident and its options can be considered more broadly than if police were at an incident alone. It also means the decision makers can gain access to and share previous police and health service records concerning the individual.

## The mental health nurse:

- provides the training, experience and legal powers of a registered nurse
- can conduct a mental health assessment
- · has mobile access to mental health services and information systems
- has experience of working practices and procedures within the NHS

## The police officer:

- provides the training, experience and legal powers of a constable. These include powers under criminal law, the Mental Health Act and the Mental Capacity Act
- · has mobile access to criminal justice information systems
- has experience of working practices and procedures within the criminal justice system
- has been trained in public order and methods for gaining entry to locked or barricaded premises, providing additional tactical options
- is qualified to higher driving standards, enabling emergency response if required

# Appendix D



Published on *The Voice Online* (<a href="http://www.voice-online.co.uk">http://www.voice-online.co.uk</a>) Equalities watchdog opens inquiry into mental health deaths

# Equalities watchdog opens inquiry into mental health deaths

Campaigners welcome the move but urge commission to ensure race is at the top of the national agenda

Written By: Elizabeth Pears, Posted on: 22/06/2014

THE EQUALITY and Human Rights Commission (EHRC) has opened an inquiry into the 'non-natural deaths' of adults with mental health conditions in order to prevent future loss of life.

It will focus on suicide, homicide, unknown and accidental deaths of people in psychiatric hospitals, prison and police custody in England and Wales.

The inquiry will examine how well these institutions comply with their obligation under the Human Rights Act to protect everyone's right to life using evidence from 2010 to 2013. It will include cases such as Kingsley Burrell, 29, of Birmingham and 25-year-old Merseyside man Jacob Michaels who died after being tasered by officers in 2011. Both men were detained under the Mental Health Act.

Most recently, there was the death of Leon Briggs, 38, of Luton, who also fell ill and died in November 2013 after being detained by police officers allegedly while suffering a mental health crisis.

EHRC chief executive Mark Hammond said: "Despite efforts by the various authorities to prevent deaths of people in psychiatric hospitals, prisons and police custody, every year there are preventable deaths.

## **LESSONS**

"We want to work with all the organisations involved to make sure the lessons of previous tragedies are indeed being learnt."

Official figures show there were 215 prison deaths last year – the highest number to date. Of that figure, 74 were suicides.

There were 98 'non-natural' deaths of people detained in psychiatric hospitals and almost half of those who died in police custody in 2012/13 had mental health conditions.

This inquiry will consider the impact ethnicity – as well as other protected characteristics such as gender and sexual orientations – has on the deaths.

The UK's African Caribbean community are 50 per cent more likely to be referred to mental health services through the police than other ethnicities even though there is not a higher rate of mental illness in this group.

The issue was highlighted by Conservative MP Charles Walker who in December 2013 called a parliamentary debate on black deaths in custody.

Campaign group Black Mental Health UK (BHM UK) welcomed the announcement but said the inquiry must ensure that race was given the attention it deserved.

Director Matilda MacAttram said: "The issue of the treatment of people in relation to race and ethnicity needs to be prioritised in this inquiry if it is to bring about the wholesale transformative change that is needed in many of the practices that take place in these settings."

## **ACTORS**

She added: "There is a clear need for thorough and objective scrutiny of the factors driving the disproportionate numbers of black people subject to detention under the Mental Health Act, as well as the lethal levels of force that has been used against this group, which has led to far too many high profile preventable fatalities."

Hammond added: "The protections of equality law and human rights are for everyone and the Commission's remit gives us powers to bring together different organisations to try and ensure we all do everything possible to prevent future deaths."

The EHRC will work closely with HM Inspectorates of Prisons and Constabulary, the Care Quality Commission and other relevant organisations.

It will accept evidence within the scope of the inquiry's Terms of Reference and speak with people working in the three sectors to find out their views on the protection of detained adults with mental health conditions.

A report on the findings will be published in spring 2015, with recommendations for action needed by relevant bodies.

Earlier this month, the Met Police announced mental health teams will be provided in a number of its custody suites.

Full coverage is expected to be rolled out by the end of 2014. The move followed an Independent Commission on Mental Health, chaired by Lord Victor Adebowale.

# Appendix E



Minutes of the Meeting of the HEALTH AND WELLBEING SCRUTINY COMMISSION

Held: TUESDAY, 22 JULY 2014 at 5.30pm

## PRESENT:

## Councillor Cooke - in the Chair

Councillor Chaplin Councillor Cutkelvin

## Also in attendance

Sue Locke Chief Operating Officer, Leicester City CCG

Rod Moore Divisional Director, Public Health

Dr Fabdia Noushad Community Services Specialist Clinical Director LPT

Ballu Patel Chair Leicester Mercury Patients Panel

John Singh Long Term Conditions Adults and Older People Manager.

Leicester City CCG

Teresa Smith Director of Adult Mental Health and Learning Disability

Services LPT

\* \* \* \* \* \* \* \*

## 9. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business on the agenda. No such declarations were made.

## 10. LEICESTER CITY CLINICAL COMMISSIONING GROUP

Sue Locke, (Chief Operating Officer) and John Singh (Long Term Conditions Adults and Older People Manager) attended the meeting to provide an overview of services commissioned, specifically relating to this topic area.

The following comments were made during the presentation in addition to the comments contained in the presentation:-

 The CCG commissioned services at all 5 steps of the Stepped Care Model and NHS England commissioned some specialist services at Step 5 as well.

- b) The programmed spend by Leicester City LPT/CCG on Core Mental Health had dropped in recent years as some funds for specialist commissioning had transferred to the NHS England.
- c) The spend was, however, above the national trend for this expenditure and was on par with Derby CCG but below Nottingham CCG on weighted spend per head of population.
- d) West Leicestershire CCG led on contract monitoring, finance and qualitative performance. This was monitored by the Finance and Technology and the Performance Committees. These Committees had representatives of all 3 CCGs in Leicester and Leicestershire had GPs on them.
- e) The 3 CCGs spent approximately £80m on mental health services.
- f) The targets for commissioned services were found in the Outcome Frameworks for NHS, Adult Social Care and Public Health and also in the contracts and KPI's for local providers.
- g) Mental Health was a priority work stream within the Better Care Together strategy. The CCG was working with GPs so that services could be more responsive to changes in local communities.
- h) The Liaison and Diversion Services had led the way in a national pilot initiative.
- i) Although there was no specific commissioning of mental health services for young black British men, all commissioned services were available to all parts of the community and could be accessed by young black British men. More work was required to understand why this group were not accessing the services available. There was a balance to be struck between commissioning services for specific groups and commissioning universal services that were accessible by all.

Following questions from members the following comments and observations were made:-

a) The voluntary sector provided services for health, counselling and advocacy through Adult Social Care commissioning.

## **ACTION**

A list of the bodies that provided these services at Steps 1-4 could be supplied after the meeting.

b) The funds transferred to NHS England filled the apparent gap in funding Core Mental Health Expenditure since the CCG was established in

2013.

- c) The CCG Board receive monthly reports on attempted suicides of patients in hospital and patients 'out of stay' and the length of stay of patients. The CCG had raised some concerns with the LPT prior to the CQC initiating their inspection of the Bradgate Unit.
- d) Equality Impact Assessments (EIA) were undertaken for all new service provision and these would also be undertaken for initiatives under the Better Care Together programme. EIA's were not always easily accessible from previous health bodies which were no longer in existence.
- e) The CCG had used a portal in a community 'voxpop' to capture views on services and it was recognised that there was still more to do in this area.
- f) The CCG worked closely with GPs in all areas of the City and listened to specific issues that may be emerging. Any proposed responses to these issues would be assessed in relation to outputs/benefits and gains to the population in order to maximise the use of limited budgets and resources.
- h) National feedback on population changes was behind local information on population changes. GPs were a useful resource in identifying changes in population movements or identifying specific issues within a particular community. For example the influx of new communities such as the Somali community in recent years or different cultural approaches to lifestyle issues such as alcohol within east European communities. The CCG would also discuss with GPs the health impacts upon the system and what could be undertaken to address these.
- i) Some communities showed a prevalence for only accessing services through A&E facilities because primary care services were not prevalent in their country of origin.
- j) IAPS service showed that GP and locality based services were responsive to patients needs and more needed to be done.
- k) CAMHS was a key stream in the Better Care Together programme.
- Network4Change had been involved in the Crisis House consultation process which had led to the pilot scheme being introduced to see if it should be a helpline, a bed based facility, a drop in centre or an open house facility.
- m) Communications on services were conducted jointly with providers through the communications engagement team.
- n) The CCG used a wide variety of monitoring methods to provide

feedback on issues of concern and take up of services. These included:-

- Public Health data which could show hospital activity generated by difference communities or groups.
- GPs IT systems were also use to analyse activity by the coding of conditions.
- GPs identified clinical needs to the CCG which were then assessed to determine priorities.
- Locality meetings were held with GPs, practice nurses, practice managers and receptionists etc provided a wide range of feedback. These meetings were held monthly in each area of the city, and also included training and discussion on new initiatives. If practices did not attend the engagement team would visit the practices to ask why and to ensure that they got the information they had missed.
- There were a number of clinical leads for health issues, e.g diabetes which also helped to inform on priorities and best practice.
- The engagement team also liaised closely with community leaders.
- There were specific 'tweet' groups to keep people informed of their interest area.
- Groups with specific conditions e.g COPD had been invited to open meetings to discuss services and attendees have 'voted' on their preferences for service provision.
- o) As the Mental Health Partnership developed its strategy it would consult various interest groups etc and would need to ensure that those taking part were representative of the issues involved and not just the core organisations involved in health delivery.
- p) The Better Care Together Programme was currently being developed and as it went through the various stages it would be considered by the various democratic processes in all partner organisations.

Members of the Commission made the following observations for the review:-

- a) The issues facing young black British men have remained the same for the last 30 years. Numerous surveys and research have been carried out during this period, which have consistently shown that the issues still remain the same.
- b) A comparison was drawn with the specific measures that were introduced in relation to HIV and there may be a case to introduce specific targeted measures to reduce the issues for young black British men.
- c) Use of social media methods should be widely utilised to engage with young people and to seek their views, comments and complaints on services, as they were less likely to use traditional methods to communicate these to statutory or formal bodies.
- d) Communications should be an essential element of commissioning services if it was to be successful. Evidence suggests that including communications as part of the commissioning process, ensures that elements of communication are considered at, and embedded in, all stages of the commissioning process and, as such, both the service and the communication of it, were more successful than if communications was dealt with at the end of the process when the service had been shaped in isolation to any communication issues it might involve

The Chair thanked Sue Locke and John Singh for their participation in the meeting.

## 11. LEICESTERSHIRE PARTNERSHIP TRUST

Teresa Smith (Director of Adult Mental Health and Learning Disability Services) and Dr Fabdia Noushad (Community Services Specialist Clinical Director) provided an overview of services delivered specifically relating to this review.

The following comments were presented during the overview:-

- a) LPT won the tender to be a national pilot site for Liaison Diversion Services which involved working with the Police, Criminal Justice System and the Courts.
- b) The Bradley Commission had made a visit on 10 July 2014
- c) The Trust was working to identify local stakeholders to plan and improve services in response to the Mental Health Crisis Care Concordat issued in February 2014.

d) Some key service developments will also improve the quality of care of young black people.

## **ACTION**

A briefing note on these services can be provided.

- e) National data sets are being complied as part of this work which will then be broken down to local levels and although this is at an early stage and it will influence how service are provided in the future.
- f) LPT pioneered the Triage Car (mental health nurse accompanying a police officer) which had now been used as a national model. The Triage Care showed a 33% reduction in people being detained under Section 136 of the Mental Health Act 1983. The Triage Car had now been included in the Liaison Diversion Services.
- g) LPT had set up the recovery college and over 500 people had gone through the college and the data was being monitored and analysed.
- h) Feedback is also received for the Voluntary and Community Sector which informs the LPT on where services need to be redesigned.
- i) A workshop was being held the following week to profile demographics and to see what services should be commissioned in each of the three CCG areas. Each CCG area had differing commissioning needs.
- j) LPT also provides some specialised commissioned services such as health care in prisons which includes providing mental health services.
- k) LPT are already rolling out the R10 system in mental health services and for older people and will shortly roll it out in the Crisis Care Team.
- m) The 'Smoothie Project' involving music, drama and DJ skills for young black patients had produced tangible health benefits for those involved.

## **ACTION**

Data can be provided on the breakdown of the workforce for the services provided.

A briefing note on the Smoothie Project would be supplied after the meeting.

In response to Members questions, the following responses were received:-

- a) It would take further work to look at the existing data to see if it was possible to make comparisons or show trends at national, regional and local levels for the three main mental health illnesses suffered by young black men in relation to the population as a whole.
- b) LPT takes part in national data benchmarking but it does not go down to lower levels as there is no specific key performance indicator for mental health involving BME communities.
- c) In some instances the Police are unaware that young black children exhibiting behavioural problems may have adopted or attachment disorder issues.
- d) There are systems in place to move people quickly to hospital care if this is need, but equally there is a need for the Police to have more training on these issues in view of the number of the numbers of young black people that become engaged in the system.
- e) The Liaison Diversion Services also includes a pathway for CAMHS and it was felt that these pathways worked effectively.
- f) The CQC identified training as an area for improvement and additional training had now been provided for staff and staff also had access to translation service. The effectiveness of training was monitored was monitored through patient feedback and experiences, complaints received, interpreter feedback and ward monitoring and audits. There was however, more work to be done in the future on cultural competency skills for staff.
- g) Patient discharge and re-admission was monitored to see if the community support was available and effective after discharge. A clinical sub-group of 3 GP lead met monthly with the commissioners to discuss these issues.

Members of the Commission made the following observations to be considered when preparing the report on the review:-

- a) That everyone collecting data should use the same data collection categories as those used in the national census as this would allow a consistent approach and allow more meaningful comparisons between data sets.
- b) There was higher proportion of black children excluded from schools.
- c) All services commissioned locally should meet the national framework set out in the Joint Commissioning Panel for Mental Health's publication 'Guidance for commissioners of mental health services for people from black and ethnic minority

communities.

- d) There may be a need to recall Adult Social Care officers to provide further information on the changing relationships with Akwaaba Ayeh.
- e) Young black men are known to live alone and if they are leaving care robust measures need to be in place to ensure that this group receive the after car they need. Evidence may be needed from Corporate Parenting and Social Care to receive assurances that this group do not miss out on care and support provided in the community.
- f) If would be useful to have data for the groups for each step level.
- g) There was still a preponderance of generic commissioning of services to meet the needs of a very diverse population, parts of which had specific health issues.

The Chair thanked Teresa Smith and Dr Noushad for their attendance and participation in this review.

## 12. BACKGROUND PAPER FOR MEMBERS

The 'Guidance for Commissioners of Mental Health Services For People From Black And Minority Ethnic Communities' issued by the Joint Commissioning Panel for Mental Health had previously been circulated and was received as background information for the review.

## 13. CLOSE OF MEETING

The Chair declared the meeting closed at 7.30 pm

# Appendix F1

## Copy of E-mail from John Singh

Anita

Please see attached Leicester City Clinical Commissioning Groups response to questions at the 22<sup>nd</sup> July 2014 session.

Apologies for delay sending.

I ask it is particularly highlighted to the Commission that since 2012 there has no longer been a statutory requirement in England for public bodies to undertake formal EIA's.

## Regards

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RESPONSE TO QUESTIONS FROM THE HEALTH AND WELLBEING SCRUTINY COMMISSION FOR THE REVIEW OF MENTAL HEALTH SERVICES FOR YOUNG BLACK MEN IN LEICESTER-TUESDAY, 22 JULY 2014

# Q. How do VCS services the CCG commission within the mental health stepped care Model?

We currently commission the following VSC services within the Steeped care model:

## STEP 1 (Recognition)

- LAMP information and advocacy service
- Alzheimer's Advocacy Project
- CLASP carers information and advice service

## STEP 2 (mild depression)

- Community Advice and Law Service
- Crossroads carers support service
- Foundation Housing Support service
- RETHINK Homeless outreach service
- YMCA Welfare Rights Service
- Genesis LAMP

## STEP 3 (moderate to severe depression)

- Network for Change support services
- Advance Housing and Support Ltd (Glengarry House)
- LHA Compass Project
- · RETHINK Focus line

## STEP 4 9 severe and enduring mental illness)

- Bradgate Unit Assertive In reach Service
- Welfare Rights MH inpatient service
- Quetzal Specialist counselling service
- Bernard's & Jupiter Lodge psyche- social support for victims of sexual assault

Adult Social Care will also commission VSC support services at Steps 1-3.

# Q. Standard of care at Bradgate Mental Health Unit 2013: Were the CCG aware of concerns about standards of care at the unit prior to the care Quality Commission report in 2013?

The CCGs in Leicester, Leicestershire and Rutland were fully aware of concerns about the standards of care at the Bradgate Mental Health Unit and associated suicide levels in recent years, prior to the CQC inspection in July 2013. Commissioners were taking action to require improvements through our contract

management processes with Leicestershire Partnership Trust. This is confirmed by the attached reports to our Governing Board in:

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May 2013 (Pages 10-11)
June 2013 (Pages 9-10).
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It was as a result of both CCG & CQC concerns that a multi-agency risk summit was convened in late August 2013 to ensure sustainable progress was being made by Leicestershire Partnership NHS Trust.

# Q. Can we have a list a 'community leaders' we engage in planning and redesigning services?

Leicester City CCG has a dedicated and award-winning communication and engagement team.

For our engagement and consultation activities, we first identify those who have an interest in the topic by undertaking a thorough stakeholder mapping exercise. The CCG has a database of key stakeholders. These contacts are extensive and cover most of the communities in Leicester. We cannot release the names of individuals to safeguard their identity and because of data protection

We discuss how we will engage and choose a wide range of suitable methods such as face to face meetings, public meetings, social media channels, other media (such as TV, radio and newspapers) and virtual methods. We often initially email large numbers of community groups and their leaders via their organisations and ask for their networking support to reach out to their service users. Occasionally we are required to focus on particular communities or leaders, and this involves delving more in-depth into our contact lists and networks, plus working alongside organisations such as The Race Equality Council and Healthwatch to identify them.

An example of where we have engaged with specific community groups and their leaders is the recent research we undertook on the cultural and religious beliefs on end of life care. A list of groups were agreed early on in the development of the project, and different engagement methods were decided based on individual group preference. The team worked in partnership with Healthwatch to reach out to certain groups with whom they had strong relationships and these were added to our stakeholder database for future engagement work.

# Q. Due Regard: Has CCG done Equality Impact Assessment (EIA) impact assessment on all MH services commissioned from LPT? Was EIA information transferred from the PCT to CCG?

Firstly, we ask the Commission to note it is no longer a statutory requirement on public authorities to carry out a formal EIA. The Public Equality Duty requires us to

have due regard to the need to eliminate discrimination, promote equality of opportunity and foster good relation between different communities. This means that, in the formative stages of our services, policies, etc., we need to take into account what impact our decisions will have on people who are protected under the Equality Act 2010 (people who share a protected characteristic of age, sex, race, disability, sexual orientation, gender reassignment, pregnancy and maternity, and religion or belief).

The Regulations require CCG's to publish information to demonstrate compliance with the Public Equality Duty, in order to ensure it is paying due regard to equality in its decisions to commission services. It also requires its providers, where appropriate to discharge their statutory duties under the PSED. It receives monitoring reports from its providers on their equality and diversity obligations and, where appropriate, requesting further information and clarification through its contract management processes.

Having said this, the CCG does carry out formal EIAs when considering the commissioning of new services or in undertaking significant service redesign.

The CCG also has a dedicated Equality lead Officer (Haseeb Ahmad) who is implementing the Equality Delivery System (EDS) as a means to ensure that we deliver on our statutory obligations and work towards best practice. The EDS encourages NHS organisations to try and focus on specific areas of activity rather than to try and address all aspects of equalities. The CCG has therefore chosen to target 4 areas of equality and diversity which includes IAPT and dementia. Other areas of mental health will be addressed as part of the CCG's equality and diversity strategy work.

Leicester City CCG is currently undertaking equality analysis of its IAPT and dementia services with a view to identifying any gaps in service provision and/or outcomes. This work is in progress and will be published once complete. The findings of the IAPT equality analysis will be incorporated into the future commissioning intensions of the CCG.

The CCG will use information from the mental health strategic needs assessment to inform service planning and design. It has been very active in working in close partnership with public health to develop the BME mental health JSNA. In addition it has:

- Financially supported the local BME Mental health conference in June 2014 and our Equality Lead is part of the working group implementing actions from the conference.
- Has regular performance reports which go to the Mental Health Strategic Delivery group providing referral to treatment data on IAPT services disaggregated by ethnic group.

 Specific Equality and Diversity KPI within the LPT contract which was strengthened and included within the 2014/15 Quality Schedule

# Q. Equality monitoring: How do provider and commissioners use Equality monitoring information to identify gaps in provision particularly for BME communities?

The LPT contract has specific requirements for equalities monitoring built into the equality and diversity KPI. Equality monitoring reports were submitted annually (now to be bi-annual) to the CCG. The new KPI which has more specific requirements to monitor across protected characteristics for services provided by LPT will be reported in February 2015.

Also, see above for information regarding performance reporting.

# Q. IAPT Talking Therapies: What % of the service budget is spent on communication to promote awareness of the service?

The IAPT service is provided by Leicestershire Partnership Trust for 2013-2016 following an open competitive tender. They do not have a separately specified communication budget. Leicestershire Partnership Trust communication team and the CCG communication team work jointly together to promote the service. The CCG also hold monthly contract performance meetings with the provider at which communication strategies are discussed and developed.

Response collated on behalf of the CCG by:

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# Appendix G1

From: Darker lain

**Sent:** 03 September 2014 15:59

**To:** Noushad Fabida **Cc:** Zavery Sandy

Subject: Representation of young, Black British males amongst service users

Hi Fabida,

I've worked the data up enough to allow me to take a look at service use by division, ethnicity, gender, and age band. I've repeated the analyses of Black or Black British Men aged 16 to 29 that I did for the December 2012 to November 2013 dataset on a more up-to-date dataset: August 2013 to July 2014. The findings of the analysis are as with the earlier dataset.

The figures suggest a significant overrepresentation of Black or Black British Men aged 16 to 29 amongst Adult Mental Health Service Users compared to the local population, whether using a closely matched benchmark or comparing to the whole adult population. (Please see below for a summary and attached for workings-second tab in the workbook.)

Black or Black British Men aged 16 to 29 represent 2.82% of the male population of Leicester, Leicestershire, and Rutland aged 16 to 29 (UK Census 2011) and 3.71% of male service users aged 16 to 29 in Adult Mental Health (August 2013 to July 2014); this reflects a significant overrepresentation of Black or Black British Men aged 16 to 29 amongst male Adult Mental Health Service Users of the same age range (p < .05, one-tailed hypothesis).

Black or Black British Men aged 16 to 29 represent 0.35% of the total population of Leicester, Leicestershire, and Rutland aged 16 and over (UK Census 2011) and 0.48% of all service users aged 16 and over in Adult Mental Health (August 2013 to July 2014); this reflects a significant overrepresentation of Black or Black British Men aged 16 to 29 amongst Adult Mental Health Service Users (p < .05, one-tailed hypothesis).

Levels of missing ethnicity data are high amongst service users (29.7% for men aged 16 to 29 years old) and the above figures probably underestimate the percentage of service users who are Black or Black British.

I've also repeated these analyses for Adult Learning Disability service users and for Families, Young People and Children service users (also in the attached-third and fourth tabs respectively); Black or Black British Men aged 16 to 29 are proportionally represented within each of these divisions. I haven't looked at the Community Health Services division yet. The primary service in the Community Health Services division is MHSOP, for which I haven't got a complete data set yet (it's split across MARACIS and RiO, August 2013 to November 2013 is on MARACIS and everything after that is on RiO); however, Community Health Services cater for older adults and there were no Community Health Services service users in the target age range (16 to 29), at least for the period August 2013 to November 2013.

Please don't hesitate to get in touch if you need anything further.

Best wishes,

lain

lain Darker, Data Analyst

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# Appendix G2

From: McMahon Deborah
Sent: 28 July 2014 09:02
To: Anita.Patel@leicester.gov.uk

**Subject:** data requests sent on behalf of Dr Fabida Noushad

**Morning Anita** 

please see attached and below sent on behalf Dr Fabida Noushad

The EHR team at LPT have published analyses of the 2011 Census Data regarding the demographics and self-reported health profiles of people across the districts of Leicester, Leicestershire, and Rutland:

The demographic and self-reported health profiles of Leicester, Leicestershire, and Rutland analysed by district and unitary authority area: UK Census 2011 <a href="http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo">http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo</a> <a href="http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo">http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo</a> <a href="http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo">http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo</a> <a href="http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo">http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo</a> <a href="http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo">http://www.leicspart.nhs.uk/Library/EqualityanalysisofLeicestershiredemographicsbydistrictbasedo</a>

The self-reported health profiles of the district and unitary authority areas within Leicester, Leicestershire, and Rutland analysed by age, ethnic group, and gender: UK Census 2011 <a href="http://www.leicspart.nhs.uk/Library/HealthProfileEqualityanalysisofLeicestershireagesexethbydistrictbasedontheUK2011CensusTOPUBLISH.pdf">http://www.leicspart.nhs.uk/Library/HealthProfileEqualityanalysisofLeicestershireagesexethbydistrictbasedontheUK2011CensusTOPUBLISH.pdf</a>

The latter may be of special interest as it provides a three-way break down by ethnic group (to include Black British), age (including a 16 to 49), and gender, (so you'll be able to identify young black males) and identifies groups for whom the self-reported health is relatively poor. Young black males actually don't fair too badly. A summary of findings is given in the reports.

#### Summary below of document 'A' attached

The figures suggest a significant overrepresentation of Black or Black British Men aged 16 to 29 amongst Adult Mental Health Service Users compared to the local population, whether using a closely matched benchmark or comparing to the whole adult population. (Please see below for a summary and attached for workings.)

Black or Black British Men aged 16 to 29 represent 2.82% of the male population of Leicester, Leicestershire, and Rutland aged 16 to 29 (UK Census 2011) and 3.79% of male service users aged 16 to 29 in Adult Mental Health (December 2012 to November 2013); this reflects a significant overrepresentation of Black or Black British Men aged 16 to 29 amongst male Adult Mental Health Service Users of the same age range (p < .05, one-tailed hypothesis).

Black or Black British Men aged 16 to 29 represent 0.35% of the total population of Leicester, Leicestershire, and Rutland aged 16 and over (UK Census 2011) and 0.48% of all service users aged 16 and over in Adult Mental Health (December 2012 to November 2013); this reflects a significant overrepresentation of Black or Black British Men aged 16 to 29 amongst Adult Mental Health Service Users (p < .05, one-tailed hypothesis).

Also, levels of missing ethnicity data are high amongst service users (28.6% for men aged 16 to 29 years old) and the above figures probably underestimate the percentage of service users who are Black or Black British.

#### Summary of document 'B' attached

The published tables are geared towards meeting our statutory obligation to publish equality monitoring information about our service users-here the main concern is to avoid low counts that might identify individuals, so groups are often pooled and some figures have to be redacted

(although in Table 3 for the AMH division it has been possible to give a more detailed ethnicity breakdown which includes a Black or Black British category).

There is a more detailed breakdown of counts by ethnicity, gender, and age band for AMH and CHS together, AMH and CHS each individually, and by service line. Unfortunately, these data are a little out of date (period Dec 12 to Nov 13) and they don't cover the entire Trust's service user base (only data from MARACIS were given at the time, which covers AMH and CHS, but not FYPC, city IAPT, and others).

There are 2 pdf documents of analysis of IAPT services and equality; and adult mental health and community health services patients and equality.

A report on use of mental health act according to different ethnic groups. (this is dated 2007, comparing to 2001 census. We are looking at getting a more recent version and if possible comparing to 2011 census)

We are in the process of arranging more documents and will send it as soon as they are ready.

Kind regards, Fabida

Fabida Noushad
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& Clinical director for adult community mental health
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Appendix G3

Counts of unique service users across the Adult Mental Health and Community Health Services divisions (December 2012 to November 2013)

						Ethnic	ity					<b>Grand Total</b>
Gender	Age band at ref	White British	White Irish	White Oth	Asian or As	Asian or As I	Black or Black	Chinese	Mixed	Other	Unknown	
	16 to 29	992	3	26	63	33	28	5	51	7	474	1682
	30 to 49	1622	11	49	149	57	68	2	43	14	516	2531
Female	50 to 74	1329	23	37	160	28	23	4	13	5	331	1953
	75 and over	1695	28	43	59	5	7	2	3	1	394	2237
	Total	5638	65	155	431	123	126	13	110	27	1715	8403
	16 to 29	824	9	24	78	30	41	2	57	16	433	1514
	30 to 49	1377	20	51	151	52	79	4	63	17	525	2339
Male	50 to 74	1209	18	18	115	30	28	2	11	7	323	1761
	75 and over	891	15	24	45	4	10	0	7	5	226	1227
	Total	4301	62	117	389	116	158	8	138	45	1507	6841
<b>Grand To</b>	otal	9939	127	272	820	239	284	21	248	72	3222	15244

0.211362

#### Counts of unique service users in the Adult Mental Health division (December 2012 to November 2013)

						Ethnicit	у					<b>Grand Total</b>
Gender	Age band at ref	White Britisl W	hite Irish W	hite Oth A	sian or As As	ian or As Bl	ack or Bl: Chi	inese N	lixed	Other	Unknown	
	16 to 29	992	3	26	63	33	28	5	51	7	474	1682
	30 to 49	1613	11	48	149	57	68	1	43	14	513	2517
Female	50 to 74	983	17	28	122	20	23	4	10	5	248	1460
	75 and over	64	1	1	2	0	0	0	0	0	15	83
	Total	3652	32	103	336	110	119	10	104	26	1250	5742
	16 to 29	824	9	24	78	30	41	2	57	16	433	1514
	30 to 49	1369	19	51	149	52	79	4	63	17	521	2324
Male	50 to 74	892	13	12	84	20	23	0	9	7	266	1326
	75 and over	43	3	1	1	0	0	0	0	1	15	64
	Total	3128	44	88	312	102	143	6	129	41	1235	5228
Adult Me	ental Health Servio	6780	76	191	648	212	262	16	233	67	2485	10970

						Ethnic	ity					<b>Grand Total</b>
Gender	Age band at ref	White British	White Irish \	White Oth	Asian or As	Asian or As	Black or Bl	Chinese	Mixed	Other	Unknown	
	30 to 49	12	0	1	2	0	0	1	0	1	. 3	20
C 1 -	50 to 74	376	9	11	43	9	0	0	3	0	88	539
Female	75 and over	1664	27	42	58	5	7	2	3	1	380	2189
	Total	2052	36	54	103	14	7	3	6	2	471	2748
	30 to 49	10	1	1	2	0	0	0	0	1	. 4	19
Male	50 to 74	356	6	6	37	11	5	2	2	0	60	485
iviale	75 and over	857	12	24	44	4	10	0	7	4	213	1175
	Total	1223	19	31	83	15	15	2	9	5	277	1679
Commun	ity Health Service	3275	55	85	186	29	22	5	15	7	748	4427

Counts of unique service users in each service line (December 2012 to November 2013); please note that an individual service user might use more than one service

Service name	Gender	Age band at ref					Ethnicity						<b>Grand Total</b>
			White Britisł Wh	ite Irish Wh	ite Oth₁Asi	an or As Asi	an or As Blac	ck or BlaChines	e Mixed	Oth	er Ur	nknown	
		16 to 29	14	0	0	0	0	0	0	0	0	7	2
		30 to 49	28	0	0	1	1	2	0	1	0	16	4
	Female	50 to 74	61	0	0	0	0	0	0	0	0	18	79
		75 and over	5	0	0	0	0	0	0	0	0	4	9
Acquired Brain Injury		Total	108	0	0	1	1	2	0	1	0	45	158
Service / Huntington's		16 to 29	4	0	0	0	0	0	0	0	0	3	7
Disease Service		30 to 49	33	0	0	1	0	0	0	0	0	10	44
	Male	50 to 74	46	0	0	0	2	0	0	0	0	19	67
		75 and over	0	0	0	0	0	0	0	0	0	1	1
		Total	83	0	0	1	2	0	0	0	0	33	119
	Service to	otal	191	0	0	2	3	2	0	1	0	<i>78</i>	277
		16 to 29	41	0	1	4	2	0	0	1	0	12	61
	Female	30 to 49	30	0	2	1	0	1	0	0	0	12	46
	remaie	50 to 74	4	0	0	0	0	0	0	0	0	1	ţ
		Total	<i>75</i>	0	3	5	2	1	0	1	0	25	112
ADHD Adult		16 to 29	151	0	2	3	1	1	0	10	0	90	258
	Male	30 to 49	41	1	0	3	0	0	0	1	0	23	69
	iviale	50 to 74	14	0	0	0	0	0	0	0	0	11	25
		Total	206	1	2	6	1	1	0	11	0	124	352
	Service to	otal	281	1	5	11	3	2	0	12	0	149	464

		16 to 29	3	0	0	0	0	0	0	0	0	Λ	2
		30 to 49	8	0	0	3	0	0	0	1	0	2	15
	Female	50 to 74	22	1	0	3 1	0	3	0	0	0	5 0	27
	remale	75 and over	1	0	1	0	0	0	0	0	0	0	27
		Total		1		4	0	3	0		0	3	47
Adult Non Acute			34	0	1					1	0	3	4/
		16 to 29	2	-	2	0	1	1	0	0	0	1	/
	Male	30 to 49	13	0	0	0	3	2	0	0	Ŭ	0	18
		50 to 74	23	0	0	1	0	0	0	0	0	0	24
		Total	38	0	2	11	4	3	0	0	0	1	49
	Service to		72	1	3	5	4	6	0	1	0	4	96
		16 to 29	39	0	0	0	3	0	0	1	0	17	60
	Female	30 to 49	25	0	0	0	0	0	0	0	0	9	34
		50 to 74	6	1	0	0	0	0	0	0	0	2	9
		Total	70	1	0	0	3	0	0	1	0	28	103
Aspergers		16 to 29	48	0	0	3	1	0	0	1	0	44	97
	Male	30 to 49	34	1	2	0	0	0	0	0	0	35	72
	iviaic	50 to 74	14	0	1	0	0	0	0	1	0	11	27
		Total	96	1	3	3	1	0	0	2	0	90	196
	Service to	otal	166	2	3	3	4	0	0	3	0	118	299
		16 to 29	28	0	0	1	7	4	0	2	0	0	42
	Famala	16 to 29 30 to 49	28 153	0 0	0 3	1 48	7 11	4 45	0 0	2 1	0 0	0 0	42 261
	Female								-		-	0 0 0	
	Female	30 to 49	153	0	3	48	11	45	0	1	0	0 0 0	261
Assertive Outreach	Female	30 to 49 50 to 74	153 94	0 4	3 0	48 7	11 2	45 7	0 0	1 4	0 0	0 0 0 0 1	261 118
Assertive Outreach		30 to 49 50 to 74 <i>Total</i>	153 94 <i>27</i> 5	0 4 4	3 0 3	48 7 56	11 2 20	45 7 56	0 0 0	1 4 7	0 0 0	0 0 0 0 1 0	<b>261</b> <b>118</b> <i>421</i>
Assertive Outreach	Female Male	30 to 49 50 to 74 <i>Total</i> 16 to 29	153 94 275 121	0 4 4 0	3 0 3 8	48 7 56 35	11 2 20 15	45 7 56 23	0 0 0 0	1 4 7 10	0 0 0 0	0 0 0 0 1 0 0	261 118 421 214
Assertive Outreach		30 to 49 50 to 74 Total 16 to 29 30 to 49	153 94 275 121 247	0 4 4 0 3	3 0 3 8 7	48 7 56 35 41	11 2 20 15 10	45 7 56 23 28	0 0 0 0	1 4 7 10 3	0 0 0 1 3	0 0 0 0 1 0 0	261 118 <i>421</i> 214 342
Assertive Outreach		30 to 49 50 to 74 <i>Total</i> 16 to 29 30 to 49 50 to 74 <i>Total</i>	153 94 <i>275</i> 121 247 93	0 4 0 3 0	3 0 3 8 7 4	48 7 56 35 41 16	11 2 20 15 10 0	45 7 56 23 28 9	0 0 0 0 0	1 4 7 10 3 4	0 0 0 1 3 1	1 0 0	261 118 421 214 342 127
Assertive Outreach	Male	30 to 49 50 to 74 <i>Total</i> 16 to 29 30 to 49 50 to 74 <i>Total</i>	153 94 275 121 247 93 461	0 4 4 0 3 0 3	3 0 3 8 7 4 19	48 7 56 35 41 16	11 2 20 15 10 0	45 7 56 23 28 9	0 0 0 0 0 0	1 4 7 10 3 4 17	0 0 0 1 3 1	1 0 0	261 118 421 214 342 127 683
Assertive Outreach	Male Service to	30 to 49 50 to 74  Total 16 to 29 30 to 49 50 to 74  Total  Total	153 94 275 121 247 93 461 <b>736</b>	0 4 4 0 3 0 3 7	3 0 3 8 7 4 19	48 7 56 35 41 16 92 148	11 2 20 15 10 0 25 45	45 7 56 23 28 9 60 116	0 0 0 0 0 0 0	1 4 7 10 3 4 17 24	0 0 0 1 3 1 5	1 0 0	261 118 421 214 342 127 683 1104
Assertive Outreach	Male	30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  Total  16 to 29	153 94 275 121 247 93 461 <b>736</b>	0 4 4 0 3 0 3 7	3 0 3 8 7 4 19 22	48 7 56 35 41 16 92 148	11 2 20 15 10 0 25 45	45 7 56 23 28 9 60 116	0 0 0 0 0 0 0 0 0	1 4 7 10 3 4 17 24	0 0 0 1 3 1 5 5	1 0 0 1 1 5	261 118 421 214 342 127 683 1104
	Male Service to	30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  total  16 to 29 30 to 49	153 94 275 121 247 93 461 <b>736</b> 70	0 4 4 0 3 0 3 7 0	3 0 3 8 7 4 19 22 3 0	48 7 56 35 41 16 92 148 5	11 2 20 15 10 0 25 45 1 2	45 7 56 23 28 9 60 116 5	0 0 0 0 0 0 0 0 0	1 4 7 10 3 4 17 24	0 0 0 1 3 1 5 5	1 0 0 1 1 1 5	261 118 421 214 342 127 683 1104 106 143
Court Diversion Service /	Male Service to	30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74	153 94 275 121 247 93 461 <b>736</b> 70 116 37	0 4 4 0 3 0 3 7 0 0 4	3 0 3 8 7 4 19 22 3 0 3	48 7 56 35 41 16 92 148 5 5 6	11 2 20 15 10 0 25 45 1 2	45 7 56 23 28 9 60 116 5 6	0 0 0 0 0 0 0 0 0	1 4 7 10 3 4 17 24 17 2 0	0 0 0 1 3 1 5 5 0 2	1 0 0 1 1 1 5 10 4	261 118 421 214 342 127 683 1104 106 143
Court Diversion Service / Criminal Justice Liaison	Male Service to	30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  Total  Total	153 94 275 121 247 93 461 <b>736</b> 70 116 37	0 4 4 0 3 0 3 7 0 0 4	3 0 3 8 7 4 19 22 3 0 3	48 7 56 35 41 16 92 148 5 6 16	11 2 20 15 10 0 25 45 1 2 1	45 7 56 23 28 9 60 116 5 6 0	0 0 0 0 0 0 0 0 0	1 4 7 10 3 4 17 24 17 2 0	0 0 0 1 3 1 5 5 0 2 2	1 0 0 1 1 1 5 10 4 19	261 118 421 214 342 127 683 1104 106 143 57
Court Diversion Service /	Male Service to	30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 50 to 74  Total  Total	153 94 275 121 247 93 461 <b>736</b> 70 116 37 223	0 4 4 0 3 0 3 7 0 0 4 4 3	3 0 3 8 7 4 19 22 3 0 3 6	48 7 56 35 41 16 92 148 5 5 6 16	11 2 20 15 10 0 25 45 1 2 1 4	45 7 56 23 28 9 60 116 5 6 0 11 13	0 0 0 0 0 0 0 0 0	1 4 7 10 3 4 17 24 17 2 0 19	0 0 0 1 3 1 5 5 5 0 2 2 4	1 0 0 1 1 5 10 4 19	261 118 421 214 342 127 683 1104 106 143 57 306
Court Diversion Service / Criminal Justice Liaison	Male Service to	30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74	153 94 275 121 247 93 461 736 70 116 37 223 218 227	0 4 4 0 3 0 3 7 0 0 4 4 3 4	3 0 3 8 7 4 19 22 3 0 3 6	48 7 56 35 41 16 92 148 5 5 6 16 10 28	11 2 20 15 10 0 25 45 1 2 1 4 10 9	45 7 56 23 28 9 60 116 5 6 0 11 13 15	0 0 0 0 0 0 0 0 0 0 0	1 4 7 10 3 4 17 24 17 2 0 19 21 16	0 0 0 1 3 1 5 5 5 0 2 2 4	1 0 0 1 1 5 10 4 19 43 38	261 118 421 214 342 127 683 1104 106 143 57 306 328 348
Court Diversion Service / Criminal Justice Liaison	Male Service to	30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49	153 94 275 121 247 93 461 736 70 116 37 223 218 227 91	0 4 4 0 3 0 3 7 0 0 4 4 4 3 4 2	3 0 3 8 7 4 19 22 3 0 3 6 8 8	48 7 56 35 41 16 92 148 5 5 6 16 10 28 5	11 2 20 15 10 0 25 45 1 2 1 4 10 9	45 7 56 23 28 9 60 116 5 6 0 11 13 15 9	0 0 0 0 0 0 0 0 0 0 0	1 4 7 10 3 4 17 24 17 2 0 19 21 16 2	0 0 0 1 3 1 5 5 5 0 2 2 2 4 2	1 0 0 1 1 5 10 4 19 43 38	261 118 421 214 342 127 683 1104 106 143 57 306 328 348
Court Diversion Service / Criminal Justice Liaison	Male Service to	30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  16 to 29 30 to 49 50 to 74  Total  75 and over  Total	153 94 275 121 247 93 461 <b>736</b> 70 116 37 223 218 227 91	0 4 4 0 3 0 3 7 0 0 4 4 4 3 4 2 0	3 0 3 8 7 4 19 22 3 0 3 6 8 8 8 1	48 7 56 35 41 16 92 148 5 6 16 10 28 5 0	11 2 20 15 10 0 25 45 1 2 1 4 10 9 0	45 7 56 23 28 9 60 116 5 6 0 11 13 15 9 0	0 0 0 0 0 0 0 0 0 0 0	1 4 7 10 3 4 17 24 17 2 0 19 21 16 2 0	0 0 0 1 3 1 5 5 0 2 2 2 4 2 3 2	1 0 0 1 1 5 10 4 19 43 38 9	261 118 421 214 342 127 683 1104 106 143 57 306 328 348 121

		-	•										
		16 to 29	525	4	14	40	37	8	6	28	4	103	769
		30 to 49	960	8	30	117	29	32	0	26	10	137	1349
	Female	50 to 74	606	15	17	67	11	7	3	3	4	70	803
		75 and over	18	1	1	3	0	0	0	0	0	0	23
Crisis Home Treatment		Total	2109	28	62	227	<i>77</i>	47	9	57	18	310	2944
Team		16 to 29	455	3	20	41	21	25	1	32	9	86	693
ream		30 to 49	695	7	14	107	39	22	1	17	6	150	1058
	Male	50 to 74	397	0	8	51	9	18	0	7	0	75	56
		75 and over	7	1	0	0	0	0	0	0	0	0	(
	***************************************	Total	1554	11	42	199	69	65	2	56	15	311	2324
	Service to	otal	3663	<b>3</b> 9	104	426	146	112	11	113	33	621	5268
		16 to 29	37	0	6	0	0	0	0	9	0	0	52
	Female	30 to 49	80	0	0	0	0	2	0	4	0	0	80
	Terriale	50 to 74	2	0	0	0	0	0	0	0	0	0	2
		Total	119	0	6	0	0	2	0	13	0	0	140
District Forensic		16 to 29	114	1	0	3	17	31	0	10	11	19	200
	Male	30 to 49	255	3	1	28	28	52	0	23	0	20	410
	IVIUIC	50 to 74	77	0	2	1	8	11	0	0	0	4	103
		Total	446	4	3	32	53	94	0	33	11	43	719
	Service to	otal	565	4	9	32	53	96	0	46	11	43	859
		16 to 29	10	0	0	0	0	0	0	0	0	0	10
	Female	30 to 49	21	0	0	0	0	0	0	0	0	0	2:
	remaie	50 to 74	1	0	0	0	0	0	0	0	0	0	
		Total	32	0	0	0	0	0	0	0	0	0	32
Dual Diagnosis		16 to 29	19	0	1	1	3	0	0	0	0	1	2
	Male	30 to 49	37	0	0	3	1	4	0	0	0	2	4
	iviaic	50 to 74	5	0	0	0	0	0	0	0	0	1	(
		Total	61	0	1	4	4	4	0	0	0	4	78
	Service to	otal	93	0	1	4	4	4	0	0	0	4	110
		16 to 29	1857	10	43	134	68	37	8	103	16	340	261
		30 to 49	5164	50	144	562	159	205	0	96	38	442	686
	Female	50 to 74	3521	70	92	557	86	79	11	26	36	212	4690
		75 and over	83	7	5	6	2	1	0	0	0	0	104
		Total	10625	137	284	1259	315	322	19	225	90	994	14270
General Psychiatry		16 to 29	1672	8	55	155	87	94	9	87	51	329	254
		30 to 49	4255	37	92	576	194	223	3	117	58	489	604
	Male	50 to 74	2937	39	69	338	52	79	4	35	22	227	380
		75 and over	38	3	0	2	0	1	0	0	0	2	4(
		Total	8902 <b>19527</b>	87 <b>224</b>	216 <b>500</b>	1071 <b>2330</b>	333 <b>648</b>	397 <b>719</b>	16 <b>35</b>	239 <b>464</b>	131 <b>221</b>	1047 <b>2041</b>	12439 <b>2670</b> 9

													1
		16 to 29	107	1	0	6	1	1	0	7	0	7	130
	Female	30 to 49	68	0	10	4	0	10	0	4	0	6	102
	Terriale	50 to 74	11	0	2	1	1	0	0	3	0	3	21
	-	Total	186	1	12	11	2	11	0	14	0	16	253
Homeless Service		16 to 29	114	2	2	4	1	2	0	16	3	20	164
	Male	30 to 49	139	2	11	9	1	17	0	16	0	21	216
	Widic	50 to 74	49	0	3	7	4	4	0	0	1	7	75
		Total	302	4	16	20	6	23	0	32	4	48	455
	Service to	otal	488	5	<b>28</b>	31	8	34	0	46	4	64	708
		50 to 74	205	6	9	20	2	0	0	0	0	10	252
	Female	75 and over	442	20	13	20	2	2	0	0	0	25	524
Intensive Community		Total	647	26	22	40	4	2	0	0	0	35	776
Assessment and Treatment		50 to 74	94	2	0	14	2	1	0	2	0	9	124
Service	Male	75 and over	189	2	0	18	0	8	0	0	2	5	224
		Total	283	4	0	<i>32</i>	2	9	0	2	2	14	348
	Service to	otal	930	30	22	72	6	11	0	2	2	49	1124
		16 to 29	14	0	1	2	1	0	0	2	0	2	22
		30 to 49	98	0	2	6	3	2	0	0	2	10	123
	Female	50 to 74	231	5	8	9	2	3	0	2	5	27	292
		75 and over	32	0	0	0	0	0	0	0	0	5	37
Leicestershire - Psycho		Total	<i>37</i> 5	5	11	17	6	5	0	4	7	44	474
•		16 to 29	10	0	0	2	0	1	0	0	0	0	13
Oncology		30 to 49	43	0	0	2	1	2	0	0	2	6	56
	Male	50 to 74	144	3	0	11	0	1	1	0	0	19	179
		75 and over	43	0	3	0	0	0	0	0	0	6	52
		Total	240	3	3	15	1	4	1	0	2	31	300
	Service to	otal	615	8	14	<i>32</i>	7	9	1	4	9	<i>75</i>	774
		16 to 29	28	0	0	0	0	0	0	0	0	22	50
		30 to 49	75	2	0	6	1	0	0	1	0	45	130
	Female	50 to 74	30	0	0	1	0	0	0	0	0	12	43
		75 and over	0	0	0	0	0	0	0	0	0	2	2
Lipicon Chronic Estima		Total	133	2	0	7	1	0	0	1	0	81	225
Liaison - Chronic Fatigue		16 to 29	10	0	1	0	0	0	0	0	0	6	17
	Male	30 to 49	21	0	0	2	3	0	0	1	0	17	44
	iviale	50 to 74	2	1	0	1	0	0	0	0	0	3	7
		T-1-1	22	1	1	3	3	0	0	1	0	26	68
		Total	33	1	1	3	3	U	U		U	20	00

Female   Female   Female   Female   16 to 29   244   1   5   5   6   3   0   9   1   122   396   30   8   416   30   10   30   10   10   121   181														
Female			16 to 29	244		5	5	6	3	0	_	1	122	396
Part				291	2	9	14	6	4	0	2	0	88	
Page		Female	50 to 74	149	6	0	4	0	0	0	0	1	21	181
			75 and over	7	0	0	0	0	0	0	0	0	1	8
Harm	Linican Dalibarata Salf		Total	691	9	14	23	12	7	0	11	2	232	1001
Main   Solo			16 to 29	141	0	2	6	3	5	1	6	0	97	261
	Панн		30 to 49	225	8	5	17	2	8	0	8	0	71	344
Part		Male	50 to 74	76	0	0	10	2	1	0	1	0	33	123
			75 and over	11	0	0	0	0	0	0	0	0	2	13
Female			Total	453	8	<i>7</i>	33	7	14	1	15	0	203	741
Herale   Female     30 to 49   303   2   16   33   11   11   0   4   1   96   477   478		Service to	otal	1144	17	21	56	19	21	1	26	2	435	1742
Female			16 to 29	210	0	10	11	6	5	1	10	0	55	308
Part			30 to 49	303	2	16	33	11	11	0	4	1	96	477
Liaison - General		Female	50 to 74	181	6	10	37	8	2	0	1	5	64	314
Liaison - General			75 and over	16	0	0	0	0	0	0	0	0	4	20
Male			Total	710	8	36	81	25	18	1	15	6	219	1119
Male	Liaison - General		16 to 29	134	0	4	31	6	6	0	10	1	56	248
			30 to 49	298	7	10	47	14	11	0	11	2	94	494
Total   1658   8   16   99   28   19   0   24   5   222   1079		Male	50 to 74	215	1	1	21	8	2	0	3	2	72	325
Service   Service   Incomplete   Incomplet			75 and over	11	0	1	0	0	0	0	0	0	0	12
Liaison - Mother & Baby         Female         30 to 49         158         2         14         23         9         13         0         7         2         64         292           Liaison - Plastice         Female         30 to 49         158         2         14         23         9         13         0         7         2         64         292           Liaison - Plastice         Female         30 to 49         0         2         27         31         15         13         0         13         2         116         619           Female         30 to 49         0			Total	658	8	16	99	28	19	0	24	5	222	1079
Liaison-Mother & Bable         Female F		Service to	otal	1368	16	52	180	53	37	1	39	11	441	2198
Medical Psychology			16 to 29	242	0	13	8	6	0	0	6	0	52	327
Total   400   2   27   31   15   13   0   13   2   116   619	Liaisan Mathar 9 Pahu	Female	30 to 49	158	2	14	23	9	13	0	7	2	64	292
Liaison - Plastics         Female Female         30 to 49         0	Liaison - Wother & baby		Total	400	2	27	31	15	13	0	13	2	116	619
Liaison - Plastics         Female Service total         Total         0		Service to	otal	400	2	27	31	15	13	0	13	2	116	619
Comparison		F	30 to 49	0	0	0	0	0	0	0	0	0	2	2
Female   F	Liaison - Plastics	remaie	Total	0	0	0	0	0	0	0	0	0	2	2
Medical Psychology / Neuro Psychology         Male         50 to 74         267         1         13         72         30         40         0         15         6         97         682           Medical Psychology / Neuro Psychology         Female         50 to 74         267         1         3         28         5         6         0         2         0         75         387           Medical Psychology / Neuro Psychology         75 and over         20         0         0         2         0         0         0         0         0         0         16         38           Male         16 to 29         97         0         4         36         13         20         0         4         0         37         211           Male         50 to 74         263         2         2         32         6         17         0         1         1         51         375           75 and over         11         0         0         1         0         0         0         0         0         0         13         25           75 and over         11         0         0         1         0         0         0         0		Service to	otal	0	0	0	0	0	0	0	0	0	2	2
Medical Psychology / Neuro Psychology         Female 75 and over 75 and over 20         1         3         28         5         6         0         2         0         75         387 and 387 and 387 and 387 and 388			16 to 29	204	0	6	39	14	31	0	17	0	59	370
Medical Psychology / Neuro Psychology         75 and over Total         20         0         0         2         0         0         0         0         0         16         38           Medical Psychology           Neuro Psychology         16 to 29         97         0         4         36         13         20         0         4         0         37         211           Male         50 to 74         269         3         18         62         9         20         0         19         7         72         479           Male         50 to 74         263         2         2         32         6         17         0         1         1         51         375           75 and over         11         0         0         1         0         0         0         0         0         0         13         25           Total         640         5         24         131         28         57         0         24         8         173         1090			30 to 49	408	1	13	72	30	40	0	15	6	97	682
Medical Psychology / Neuro Psychology           Neuro Psychology         16 to 29         97         0         4         36         13         20         0         4         0         37         211           Male         50 to 74         263         2         2         32         6         17         0         1         1         51         375           75 and over         11         0         0         1         0         0         0         0         0         0         13         25           Total         640         5         24         131         28         57         0         24         8         173         1090		Female	50 to 74	267	1	3	28	5	6	0	2	0	75	387
Medical Psychology / Neuro Psychology       16 to 29 30 to 49     97 0 4 36 13 20 0 4 0 37 211       Male 50 to 74 57 3 and over 7 70tal     263 2 2 2 32 6 17 0 1 1 1 51 375       Total 640 5 24 131 28 57 0 24 8 173 1090			75 and over	20	0	0	2	0	0	0	0	0	16	38
Neuro Psychology    16 to 29	Madical Developles /		Total	899	2	22	141	49	77	0	34	6	247	1477
Male 50 to 74 263 2 2 32 6 17 0 1 1 51 375 75 and over 11 0 0 1 0 0 0 0 0 13 25 Total 640 5 24 131 28 57 0 24 8 173 1090			16 to 29	97	0	4	36	13	20	0	4	0	37	211
75 and over 11 0 0 1 0 0 0 0 0 13 <b>25</b> <i>Total</i> 640 5 24 131 28 57 0 24 8 173 1090	Neuro Psychology		30 to 49	269	3	18	62	9	20	0	19	7	72	479
Total 640 5 24 131 28 57 0 24 8 173 1090		Male	50 to 74	263	2	2	32	6	17	0	1	1	51	375
Total 640 5 24 131 28 57 0 24 8 173 1090			75 and over	11	0	0	1	0	0	0	0	0	13	25
Service total 1539 7 46 272 77 134 0 58 14 420 2567			Total	640	5	24	131	28	<i>57</i>	0	24	8	173	
		Service to	otal	1539	7	46	272	77	134	0	58	14	420	2567

		16 to 29	38	0	4	4	3	0	0	3	0	1	53
		30 to 49	168	0	0	18	10	15	0	12	0	3	226
	Female	50 to 74	154	7	3	15	1	13	0	8	0	3	204
Mett Centre (day centre		75 and over	8	0	0	0	0	0	0	0	0	0	8
with activities for adults		Total	368	7	7	37	14	28	0	23	0	7	491
with severe and enduring		16 to 29	59	0	2	11	4	16	0	6	2	3	103
mental health problems)		30 to 49	194	4	4	28	12	13	0	5	6	4	270
memai neam problems,	Male	50 to 74	177	5	0	4	3	4	0	0	0	10	203
		75 and over	0	2	0	0	0	0	0	0	0	0	2
		Total	430	11	6	43	19	33	0	11	8	17	578
	Service to		798	18	13	80	33	61	0	34	8	24	1069
		16 to 29	2	0	0	0	0	0	0	0	0	4	6
		30 to 49	47	0	4	5	1	2	1	2	1	9	72
	Female	50 to 74	2302	29	49	222	35	20	1	17	2	204	2881
		75 and over	8043	128	230	269	19	44	9	24	11	809	9586
		Total	10394	157	283	496	55	66	11	43	14	1026	12545
MHSOP		16 to 29	5	0	0	0	0	0	0	0	0	0	5
		30 to 49	25	2	1	12	4	0	0	1	2	12	59
	Male	50 to 74	1780	39	25	203	53	30	6	10	0	135	2281
		75 and over	4336	66	108	237	28	60	0	39	19	450	5343
		Total	6146	107	134	452	85	90	6	50	21	597	7688
	Service to		6146 <b>16540</b>	107 <b>264</b>	134 <b>417</b>	452 <b>948</b>	85 <b>140</b>	90 <b>156</b>	6 <b>17</b>	50 <b>93</b>	21 <b>35</b>	597 <b>1623</b>	7688 <b>20233</b>
	Service to												
		otal	<b>16540</b> 61 87	264	417	948	140	156	17	93	35	1623	<i>20233</i> 91 113
	Service to	otal 16 to 29	<b>16540</b> 61	<b>264</b> 0	<b>417</b> 2	<b>948</b> 0	<b>140</b>	<b>156</b>	<b>17</b>	<b>93</b> 4	<b>35</b> 0	1623 18 9 2	20233 91 113 40
		otal 16 to 29 30 to 49	<b>16540</b> 61 87	<b>264</b> 0 0	<b>417</b> 2 2	<b>948</b> 0 6	3 2	<b>156</b> 3 3	17 0 0	<b>93</b> 4 4	<b>35</b> 0 0	1623	20233 91 113 40 244
Place of Safety		16 to 29 30 to 49 50 to 74	16540 61 87 33	264 0 0 1	<b>417</b> 2 2 1	948 0 6 1	3 2 0	3 3 1	17 0 0 0	<b>93</b> 4 4 0	35 0 0 1	1623 18 9 2	20233 91 113 40
Place of Safety		16 to 29 30 to 49 50 to 74	16540 61 87 33 181	264 0 0 1 1	417 2 2 2 1 5	948 0 6 1	140 3 2 0 5	3 3 1 7	17 0 0 0 0	93 4 4 0 8	35 0 0 1 1	1623 18 9 2	20233 91 113 40 244 129 165
Place of Safety		16 to 29 30 to 49 50 to 74 Total 16 to 29	16540 61 87 33 181 91	264 0 0 1 1 0	2 2 2 1 5	948 0 6 1 7	140 3 2 0 5	156 3 3 1 7 2	17 0 0 0 0	93 4 4 0 8 2	35 0 0 1 1	1623 18 9 2 29 22	20233 91 113 40 244 129
Place of Safety	Female	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49	16540 61 87 33 181 91 114	264 0 0 1 1 0 2	417 2 2 1 5 3 6	948 0 6 1 7 3 9	140 3 2 0 5 5	156 3 3 1 7 2 4	17 0 0 0 0 0 0	93 4 4 0 8 2 3	35 0 0 1 1 1 0	1623 18 9 2 29 22	20233 91 113 40 244 129 165
Place of Safety	Female	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74	16540 61 87 33 181 91 114 40	264 0 0 1 1 0 2 2	417 2 2 1 5 3 6 1	948 0 6 1 7 3 9 1	140 3 2 0 5 5 1	7 2 4 1	17 0 0 0 0 0 0	93 4 4 0 8 2 3 2	35 0 0 1 1 1 0 0	1623 18 9 2 29 22	20233 91 113 40 244 129 165 51 1
Place of Safety	Female	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74 75 and over	16540 61 87 33 181 91 114 40 0	264 0 0 1 1 0 2 2 0	417 2 2 1 5 3 6 1	948 0 6 1 7 3 9 1 0	140 3 2 0 5 5 1 0 0	156 3 3 1 7 2 4 1	17 0 0 0 0 0 0 1 0	93 4 4 0 8 2 3 2	35 0 0 1 1 1 0 0	1623 18 9 2 29 22 25 4	20233 91 113 40 244 129 165 51
Place of Safety	Female Male	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74 75 and over	16540 61 87 33 181 91 114 40 0	264 0 0 1 1 0 2 2 2 0 4	417 2 2 1 5 3 6 1 0	948 0 6 1 7 3 9 1 0	140 3 2 0 5 5 1 0 0 6	156 3 3 1 7 2 4 1 0	17 0 0 0 0 0 1 0 0	93 4 4 0 8 2 3 2 0	35 0 0 1 1 1 0 0 0	1623 18 9 2 29 22 25 4 1 52	20233 91 113 40 244 129 165 51 1
Place of Safety	Male Service to	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74 75 and over Total	16540 61 87 33 181 91 114 40 0 245	264 0 0 1 1 0 2 2 2 0 4 5	417 2 2 1 5 3 6 1 0 10	948 0 6 1 7 3 9 1 0 13 20	140 3 2 0 5 5 1 0 0 6 11	156 3 3 1 7 2 4 1 0 8 15	17 0 0 0 0 0 0 1 0 0 1	93 4 4 0 8 2 3 2 0 7	35 0 0 1 1 1 0 0 0 1 2	1623 18 9 22 29 22 25 4 11 52 81	20233 91 113 40 244 129 165 51 1 347 591
Place of Safety	Female Male	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74 75 and over Total 16 to 29	16540 61 87 33 181 91 114 40 0 245 426	264 0 0 1 1 0 2 2 2 0 4 5	417 2 2 1 5 3 6 1 0 10 15	948 0 6 1 7 3 9 1 0 13 20	140 3 2 0 5 5 1 0 0 6 11	156 3 3 1 7 2 4 1 0 8 15	17 0 0 0 0 0 0 1 0 0 1 0	93 4 4 0 8 2 3 2 0 7 15	35 0 0 1 1 1 0 0 0 1 2	1623 18 9 22 29 22 25 4 11 52 81	20233 91 113 40 244 129 165 51 1 347 591
	Male Service to	16 to 29 30 to 49 50 to 74  Total 16 to 29 30 to 49 50 to 74 75 and over Total 16 to 29 30 to 49 50 to 74	16540 61 87 33 181 91 114 40 0 245 426	264 0 0 1 1 0 2 2 2 0 4 5	417 2 2 1 5 3 6 1 0 10 15 0	948  0 6 1 7 3 9 1 0 13 20	140 3 2 0 5 5 1 0 0 6 11 1	156 3 3 1 7 2 4 1 0 8 15 0 3	17 0 0 0 0 0 1 0 0 1 0 0	93 4 4 0 8 2 3 2 0 7 15 0	35 0 0 1 1 1 0 0 0 1 2 0	1623 18 9 22 29 22 25 4 11 52 81	20233 91 113 40 244 129 165 51 1 347 591 12
Place of Safety  Psychology Adult	Male Service to	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74 75 and over Total 16 to 29 30 to 49 50 to 74 Total 16 to 29	16540 61 87 33 181 91 114 40 0 245 426 9 12 14	264  0 0 1 1 1 0 2 2 0 4 5 0 0	2 2 1 5 3 6 1 0 10 15 0	948  0 6 1 7 3 9 1 0 13 20 2	140 3 2 0 5 5 1 0 0 6 11 1 0	156 3 3 1 7 2 4 1 0 8 15 0 3 0	17 0 0 0 0 0 1 0 0 1 1 1 0 0	93 4 4 0 8 2 3 2 0 7 15	35 0 0 1 1 1 0 0 0 1 2 0 0	1623 18 9 22 29 22 25 4 1 52 81 0 2 2	20233 91 113 40 244 129 165 51 347 591 12 17 46
	Male  Service to	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74 75 and over Total 16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49	16540 61 87 33 181 91 114 40 0 245 426 9 12 14 35 3 11	264 0 0 1 1 0 2 2 0 4 5 0 0 0	417 2 2 1 5 3 6 1 0 10 15 0 0 0	948  0 6 1 7 3 9 1 0 13 20 2 0 1 3	140  3 2 0 5 5 1 0 0 6 11 1 0 0 1	156 3 3 1 7 2 4 1 0 8 15 0 3 0 3 0 3	17 0 0 0 0 0 1 0 0 1 1 0 0 0	93 4 4 0 8 2 3 2 0 7 15 0 0 0	35 0 0 1 1 1 0 0 0 1 2 0 0 0	1623 18 9 22 29 22 25 4 1 52 81 0 2 2	20233 91 113 40 244 129 165 51 1 347 591 12 17 46 5 19
	Male Service to	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74 75 and over Total 16 to 29 30 to 49 50 to 74 Total 16 to 29	16540 61 87 33 181 91 114 40 0 245 426 9 12 14 35	264 0 0 1 1 0 2 2 0 4 5 0 0 0 0	417 2 2 1 5 3 6 1 0 10 15 0 0 0 0	948  0 6 1 7 3 9 1 0 13 20 1 3 0	140  3 2 0 5 5 1 0 0 6 11 1 0 0 1	156 3 3 1 7 2 4 1 0 8 15 0 3 0 3	17 0 0 0 0 0 1 0 0 1 1 0 0 0 0	93 4 4 0 8 2 3 2 0 7 15 0 0 0	35 0 0 1 1 1 0 0 0 1 2 0 0 0 0 0	1623 18 9 22 29 22 25 4 1 52 81 0 2 2	20233 91 113 40 244 129 165 51 1 347 591 12 17 17 46 5 19 16
	Male  Service to	16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49 50 to 74 75 and over Total 16 to 29 30 to 49 50 to 74 Total 16 to 29 30 to 49	16540 61 87 33 181 91 114 40 0 245 426 9 12 14 35 3 11	264 0 0 1 1 0 2 2 0 4 5 0 0 0 0 0 0 0 0 0 0 0 0 0	417 2 2 1 5 3 6 1 0 10 15 0 0 0 0 0	948  0 6 1 7 3 9 1 0 13 20 1 3 0 4	140  3 2 0 5 5 1 0 0 6 11 1 0 0 0 0	156 3 3 1 7 2 4 1 0 8 15 0 3 0 3 0 3	17 0 0 0 0 0 1 1 0 0 0 0 0 0	93 4 4 0 8 2 3 2 0 7 15 0 0 0 1	35 0 0 1 1 1 0 0 0 1 2 0 0 0 0 0 0 0 0 0 0 0 0 0	1623 18 9 22 29 22 25 4 1 52 81 0 2 2	20233 91 113 40 244 129 165 51 1 347 591 12 17 46 5 19

		16 to 29	719	2	15	42	33	15	2	28	3	318	1177
		30 to 49	1058	9	23	95	26	21	0	20	5	284	1541
	Female	50 to 74	567	15	10	52	10	8	2	6	3	119	792
		75 and over	37	0	0	1	0	0	0	0	0	0	38
		Total	2381	26	48	190	69	44	4	54	11	721	3548
SPA Assessment		16 to 29	522	6	14	50	21	22	3	35	12	273	958
		30 to 49	846	8	26	117	23	29	2	28	11	289	1379
	Male	50 to 74	437	3	6	39	9	11	0	9	4	152	670
		75 and over	12	1	0	1	1	0	0	0	1	3	19
		Total	1817	18	46	207	54	62	5	72	28	717	3026
	Service to	otal	4198	44	94	397	123	106	9	126	39	1438	6574
		16 to 29	693	3	9	30	11	3	0	30	12	68	859
		30 to 49	1194	9	29	61	10	8	5	34	8	100	
	Female	30 to 49 50 to 74	1194 425	9 4	29 11	61 22	10 2	8 5	5 4	34 1		100 34	1458 512
Talking therapies (Cognitive				-				8 5 0	5 4 0	34 1 0			1458 512 3
Talking therapies (Cognitive Behavioural Therapy \		50 to 74	425	4	11	22	2	5	5 4 0 <i>9</i>	34 1 0 <i>6</i> 5	8 4		1458
		50 to 74 75 and over	425 3	4 0	11 0	22 0	2	5 0	5 4 0 9	1	8 4 0	34 0	1458 512 3
Behavioural Therapy \		50 to 74 75 and over <i>Total</i>	425 3 2315	4 0 16	11 0 49	22 0 113	2 0 23	5 0 <i>16</i>		1 0 65	8 4 0 24	34 0 <i>202</i>	1458 512 3 2832
Behavioural Therapy \ Dynamic Psychotherapy \		50 to 74 75 and over <i>Total</i> 16 to 29	425 3 2315 281	4 0 16 0	11 0 <i>49</i> 4	22 0 113 32	2 0 23 2	5 0 <i>16</i>		1 0 65 10	8 4 0 24	34 0 202 33	1458 512 3 2832 374
Behavioural Therapy \ Dynamic Psychotherapy \ Personality Disorder	•	50 to 74 75 and over <i>Total</i> 16 to 29 30 to 49	425 3 2315 281 619	4 0 16 0	11 0 <i>49</i> 4	22 0 113 32 36	2 0 23 2 17	5 0 <i>16</i>		1 0 65 10	8 4 0 24	34 0 202 33 59	1458 512 3 2832 374 769
Behavioural Therapy \ Dynamic Psychotherapy \ Personality Disorder	•	50 to 74 75 and over <i>Total</i> 16 to 29 30 to 49 50 to 74	425 3 2315 281 619	4 0 16 0 8 3	11 0 49 4 11 5	22 0 113 32 36 17	2 0 23 2 17 3	5 0 16 4 2 3		1 0 65 10 12 4	8 4 0 24 6 4 2	34 0 202 33 59	1458 512 3 2832 374 769

Reference group against which overrepresentation or underrepresentation is judged
A group that is significantly overrepresented to a large degree
A group that is significantly overrepresented to a medium degree
A group that is significantly overrepresented to a small degree
A group that is proportionately represented
A group that is significantly underrepresented to a small degree
A group that is significantly underrepresented to a medium degree
A group that is significantly underrepresented to a large degree

The degree of overrepresentation or underrepresentation is based on the size of the standardised residual, interpreted using the standards for effect sizes employed the social sciences

Gender	Ethnicity	Age Band: 0 t Population o Leicesters Rutland (U 201	of Leicester, hire, and K Census	Service User individuals Mental Hea Division (Au July 2	*) in Adult Ith Services gust 2013 to	Service User individuals Learning I Services (August 20 201	*) in Adult Disability Division 13 to July	Service User individuals*) Young Pe Childrens Division (Aug July 2	in Families, ople and Services gust 2013 to
		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/No	68454	69.01%	4	80.00%	0	•	405	78.34%
	White Irish	174	0.18%	0	0.00%	0	-	2	0.39%
	White Other	2483	2.50%	0	0.00%	0	-	13	2.51%
	Asian/Asian British	17830	17.97%	0	0.00%	0	*	43	8.32%
	Black/Black British	3674	3.70%	1	20.00%	0	+	17	3.29%
Males	Chinese	398	0.40%	0	0.00%	0		0	0.00%
	Mixed	4819	4.86%	0	0.00%	0		33	6.38%
	Other	1363	1.37%	0	0.00%	0		4	0.77%
	Total of known ethnicity within a	99195	100.00%	5	100.00%	0	*	517	100.00%
	Not Known			1	16.67%	0	-	175	25.29%
	Grand total within age band			6	100.00%	0	-	692	100.00%

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

Gender	Ethnicity	Popul Leid	Age Band: 0 to 15 years Population of Leicester, Leicestershire, and Rutland (UK Census 2011)		ers (count of ls*) in Adult ealth Services ugust 2013 to 2014)	individual Learning Service (August 2	ers (count of ls*) in Adult g Disability s Division 1013 to July 114)	individuals Young F Childre Division (A	sers (count of *) in Families, People and ns Services august 2013 to 2014)
		n_	%	n	%	n	%	n	%

		n	%	n	%	n	%	n	%
,	White English/Welsh/Scottish/Nor	64794	68.82%	5	100.00%	0		521	85.41%
	White Irish	134	0.14%	0	0.00%	0		0	0.00%
	White Other	2385	2.53%	0	0.00%	0	-	10	1.64%
	Asian/Asian British	16999	18.06%	0	0.00%	0		32	5.25%
	Black/Black British	3429	3.64%	0	0.00%	0	-	18	2.95%
Females	Chinese	348	0.37%	0	0.00%	0		0	0.00%
	Mixed	4671	4.96%	0	0.00%	0	-	26	4.26%
	Other	1391	1.48%	0	0.00%	0		3	0.49%
	Total of known ethnicity within a	94151	100.00%	5	100.00%	0	-	610	100.00%
	Not Known			5	50.00%	0		232	27.55%
	Grand total within age band			10	100.00%	0		842	100.00%

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

Gender	Ethnicity	Leicestershire, and Rutland (UK Census		individuals <sup>a</sup> Mental Heal Division (Aug	Service Users (count of individuals*) in Adult Mental Health Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Adult Learning Disability Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Families, Young People and Childrens Services Division (August 2013 to July 2014)	
		n	%	n	%	n	%	n	%	
	White English/Welsh/Scottish/No	68326	66.96%	795	77.71%	144	72.73%	302	71.90%	
	White Irish	339	0.33%	9	0.88%	1	0.51%	4	0.95%	
	White Other	4427	4.34%	20	1.96%	4	2.02%	14	3.33%	
	Asian/Asian British	18956	18.58%	105	10.26%	38	19.19%	61	14.52%	
	Black/Black British	2875	2.82%	38	3.71%	5	2.53%	10	2.38%	
Males	Chinese	2187	2.14%	1	0.10%	0	0.00%	2	0.48%	
	Mixed	3142	3.08%	43	4.20%	4	2.02%	24	5.71%	
	Other	1786	1.75%	12	1.17%	2	1.01%	3	0.71%	
	Total of known ethnicity within a	102038	100.00%	1023	100.00%	198	100.00%	420	100.00%	
	Not Known			433	29.74%	38	16.10%	138	24.73%	
	Grand total within age band			1456	100.00%	236	100.00%	558	100.00%	

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

		Age Band: 16 to 29 years
Gender	Ethnicity	Population of Leicester,
		Leicestershire, and
		Rutland (UK Census
		2011)

Service Users (count of individuals\*) in Adult Mental Health Services Division (August 2013 to July 2014) Service Users (count of individuals\*) in Adult Learning Disability Services Division (August 2013 to July 2014)

Service Users (count of individuals\*) in Families, Young People and Childrens Services Division (August 2013 to July 2014)

		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/Nor	66297	65.97%	986	82.79%	113	79.58%	440	83.33%
	White Irish	314	0.31%	5	0.42%	0	0.00%	2	0.38%
	White Other	4973	4.95%	17	1.43%	0	0.00%	6	1.14%
	Asian/Asian British	18431	18.34%	87	7.30%	20	14.08%	39	7.39%
	Black/Black British	3371	3.35%	27	2.27%	4	2.82%	12	2.27%
Females	Chinese	2606	2.59%	3	0.25%	0	0.00%	1	0.19%
	Mixed	3093	3.08%	61	5.12%	5	3.52%	27	5.11%
	Other	1409	1.40%	5	0.42%	0	0.00%	1	0.19%
	Total of known ethnicity within a	100494	100.00%	1191	100.00%	142	100.00%	528	100.00%
	Not Known			502	29.65%	22	13.41%	203	27.77%
	Grand total within age band			1693	100.00%	164	100.00%	731	100.00%

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

Age Band: 30 to 49 years

		Age Dalla. 30	to 45 years							
Gender	Ethnicity	Population of Leicester, Leicestershire, and Rutland (UK Census 2011)		Service Users (count of individuals*) in Adult Mental Health Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Adult Learning Disability Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Families Young People and Childrens Services Division (August 2013 to July 2014)		
		n	%	n	%	n	%	n	%	
	White English/Welsh/Scottish/No	99987	73.04%	1334	76.40%	131	75.72%	306	73.21%	
	White Irish	743	0.54%	17	0.97%	4	2.31%	4	0.96%	
	White Other	4903	3.58%	45	2.58%	4	2.31%	14	3.35%	
	Asian/Asian British	22516	16.45%	196	11.23%	28	16.18%	62	14.83%	
	Black/Black British	3912	2.86%	76	4.35%	1	0.58%	11	2.63%	
Males	Chinese	736	0.54%	3	0.17%	0	0.00%	1	0.24%	
	Mixed	1705	1.25%	60	3.44%	5	2.89%	20	4.78%	
	Other	2384	1.74%	15	0.86%	0	0.00%	0	0.00%	
	Total of known ethnicity within a	136886	100.00%	1746	100.00%	173	100.00%	418	100.00%	
	Not Known			512	22.67%	22	11.28%	126	23.16%	
	Grand total within age band			2258	100.00%	195	100.00%	544	100.00%	

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

Gender Ethnicity

		Age Band: 30	to 49 years						
Gender	Ethnicity	Population of Leicester, Leicestershire, and Rutland (UK Census 2011)		Service Users (count of individuals*) in Adult Mental Health Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Adult Learning Disability Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Families, Young People and Childrens Services Division (August 2013 to July 2014)	
		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/Nor	101443	73.35%	1518	78.69%	116	80.56%	192	81.01%
	White Irish	754	0.55%	14	0.73%	1	0.69%	2	0.84%
	White Other	4810	3.48%	47	2.44%	3	2.08%	5	2.11%
	Asian/Asian British	23420	16.93%	212	10.99%	20	13.89%	20	8.44%
	Black/Black British	3924	2.84%	58	3.01%	1	0.69%	7	2.95%
Females	Chinese	784	0.57%	3	0.16%	0	0.00%	2	0.84%
	Mixed	1780	1.29%	66	3.42%	2	1.39%	8	3.38%
	Other	1385	1.00%	11	0.57%	1	0.69%	1	0.42%
	Total of known ethnicity within a	138300	100.00%	1929	100.00%	144	100.00%	237	100.00%
	Not Known			<i>532</i>	21.62%	8	5.26%	46	16.25%
	Grand total within age band			2461	100.00%	152	100.00%	283	100.00%

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

Age Band: 50 to 74 years Population of Leicester,

		Leicestershire, and Rutland (UK Census 2011)		individuals*) in Adult Mental Health Services Division (August 2013 to July 2014)		individuals*) in Adult Learning Disability Services Division (August 2013 to July 2014)		individuals*) in Families, Young People and Childrens Services Division (August 2013 to July 2014)	
		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/Nor	111772	83.24%	776	82.82%	144	88.89%	123	74.10%
	White Irish	1340	1.00%	10	1.07%	1	0.62%	5	3.01%
	White Other	1827	1.36%	19	2.03%	3	1.85%	3	1.81%
	Asian/Asian British	16281	12.12%	106	11.31%	12	7.41%	28	16.87%
	Black/Black British	1425	1.06%	16	1.71%	1	0.62%	2	1.20%
Males	Chinese	349	0.26%	0	0.00%	0	0.00%	0	0.00%
	Mixed	548	0.41%	7	0.75%	0	0.00%	4	2.41%
	Other	735	0.55%	3	0.32%	1	0.62%	1	0.60%
	Total of known ethnicity within a	134277	100.00%	937	100.00%	162	100.00%	166	100.00%
	Not Known			269	22.31%	9	5.26%	47	22.07%
	Grand total within age band			1206	100.00%	171	100.00%	213	100.00%

Service Users (count of

Service Users (count of

Service Users (count of

Gender	Ethnicity	Age Band: 50 to 74 years Population of Leicester, Leicestershire, and Rutland (UK Census 2011)		Service User individuals Mental Hea Division (Aug July 2	*) in Adult Ith Services gust 2013 to	Service User individuals Learning I Services (August 20 201	*) in Adult Disability Division 13 to July	Service Users (count of individuals*) in Families, Young People and Childrens Services Division (August 2013 to July 2014)	
		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/Nor	113371	82.90%	845	80.78%	115	82.14%	70	89.74%
	White Irish	1457	1.07%	17	1.63%	2	1.43%	2	2.56%
	White Other	2094	1.53%	28	2.68%	0	0.00%	0	0.00%
	Asian/Asian British	16770	12.26%	123	11.76%	14	10.00%	4	5.13%
	Black/Black British	1478	1.08%	13	1.24%	5	3.57%	1	1.28%
Females	Chinese	383	0.28%	3	0.29%	0	0.00%	0	0.00%
	Mixed	587	0.43%	12	1.15%	3	2.14%	1	1.28%
	Other	611	0.45%	5	0.48%	1	0.71%	0	0.00%
	Total of known ethnicity within a	136751	100.00%	1046	100.00%	140	100.00%	78	100.00%
	Not Known			287	21.53%	5	3.45%	14	15.22%
	Grand total within age band			1333	100.00%	145	100.00%	92	100.00%

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

Age Band: 75 years and over

Gender	Ethnicity	Population of Leicester, Leicestershire, and Rutland (UK Census 2011)		Service Users (count of individuals*) in Adult Mental Health Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Adult Learning Disability Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Families Young People and Childrens Services Division (August 2013 to July 2014)	
		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/Nor	27601	89.56%	31	81.58%	7	100.00%	0	-
	White Irish	388	1.26%	2	5.26%	0	0.00%	0	-
	White Other	469	1.52%	0	0.00%	0	0.00%	0	
	Asian/Asian British	1934	6.28%	4	10.53%	0	0.00%	0	-
	Black/Black British	249	0.81%	0	0.00%	0	0.00%	0	
Males	Chinese	33	0.11%	0	0.00%	0	0.00%	0	-
	Mixed	62	0.20%	0	0.00%	0	0.00%	0	
	Other	83	0.27%	1	2.63%	0	0.00%	0	-
	Total of known ethnicity within a	30819	100.00%	38	100.00%	7	100.00%	0	
	Not Known			22	36.67%	1	12.50%	1	100.00%
	Grand total within age band			60	100.00%	8	100.00%	1	100.00%

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

Gender

Ethnicity

Gender	Ethnicity	Population of Leicester, Leicestershire, and Rutland (UK Census 2011)		Service Users (count of individuals*) in Adult Mental Health Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Adult Learning Disability Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Families, Young People and Childrens Services Division (August 2013 to July 2014)	
		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/Nor	40257	89.89%	44	95.65%	4	100.00%	0	
	White Irish	626	1.40%	1	2.17%	0	0.00%	0	
	White Other	762	1.70%	0	0.00%	0	0.00%	0	•
	Asian/Asian British	2603	5.81%	1	2.17%	0	0.00%	0	-
	Black/Black British	286	0.64%	0	0.00%	0	0.00%	0	
Females	Chinese	48	0.11%	0	0.00%	0	0.00%	0	-
	Mixed	113	0.25%	0	0.00%	0	0.00%	0	
	Other	91	0.20%	0	0.00%	0	0.00%	0	-
	Total of known ethnicity within a	44786	100.00%	46	100.00%	4	100.00%	0	-
	Not Known			27	36.99%	1	20.00%	0	-

73

Service Users (count of

individuals\*) in Adult

100.00%

5

Service Users (count of

individuals\*) in Adult

100.00%

0

Service Users (count of

individuals\*) in Families,

Age Band: all ages
Population of Leicester,

Leicestershire, and

Grand total within age band

		Rutland (UK Census 2011)		Division (Aug	Mental Health Services Division (August 2013 to July 2014)		Learning Disability Services Division (August 2013 to July 2014)		ople and Services gust 2013 to 014)
		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/Nor	376140	74.75%	2940	78.42%	426	78.89%	1136	74.69%
	White Irish	2984	0.59%	38	1.01%	6	1.11%	15	0.99%
	White Other	14109	2.80%	84	2.24%	11	2.04%	44	2.89%
	Asian/Asian British	77517	15.40%	411	10.96%	78	14.44%	194	12.75%
	Black/Black British	12135	2.41%	131	3.49%	7	1.30%	40	2.63%
Males	Chinese	3703	0.74%	4	0.11%	0	0.00%	3	0.20%
	Mixed	10276	2.04%	110	2.93%	9	1.67%	81	5.33%
	Other	6351	1.26%	31	0.83%	3	0.56%	8	0.53%
	Total of known ethnicity within a	503215	100.00%	3749	100.00%	540	100.00%	1521	100.00%
	Not Known			1237	24.81%	70	11.48%	487	24.25%
	Grand total within age band			4986	100.00%	610	100.00%	2008	100.00%
rvice users	may use services in more than one di	e services in more than one division, consequently counts should not be combined as				oss the columi			

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division

		Age Band: all	ages						
Gender	Ethnicity	Population of Leicester, Leicestershire, and Rutland (UK Census 2011)		Service Users (count of individuals*) in Adult Mental Health Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Adult Learning Disability Services Division (August 2013 to July 2014)		Service Users (count of individuals*) in Families, Young People and Childrens Services Division (August 2013 to July 2014)	
		n	%	n	%	n	%	n	%
	White English/Welsh/Scottish/Nor	386162	75.06%	3398	80.58%	348	80.93%	1223	84.17%
	White Irish	3285	0.64%	37	0.88%	3	0.70%	6	0.41%
	White Other	15024	2.92%	92	2.18%	3	0.70%	21	1.45%
	Asian/Asian British	78223	15.20%	423	10.03%	54	12.56%	95	6.54%
	Black/Black British	12488	2.43%	98	2.32%	10	2.33%	38	2.62%
Females	Chinese	4169	0.81%	9	0.21%	0	0.00%	3	0.21%
	Mixed	10244	1.99%	139	3.30%	10	2.33%	62	4.27%
	Other	4887	0.95%	21	0.50%	2	0.47%	5	0.34%

4217

1353

5570

100.00%

24.29%

100.00%

430

36

466

100.00%

100.00%

7.73%

1453

495

1948

100.00%

25.41%

100.00%

100.00%

514482

Total of known ethnicity within a

Grand total within age band

Not Known

<sup>\*</sup>some service users may use services in more than one division, consequently counts should not be combined across the columns for each division



Quantitative equality analysis of service users of the Leicester City Increasing Access to Psychological Therapies service for the period May to September 2013: equity in service use assessed relative to the local population

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### Introduction

The public sector equality duty in the Equality Act (2010) puts an expectation on each public body to publish information relating to persons who share a protected characteristic and who are affected by the policies and practices of that public body. In particular, this document relates to people who access Leicestershire Partnership NHS Trust's (LPT) services.

The public sector equality duty covers people across nine protected characteristics: age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion or belief; sex; sexual orientation. Fulfilling the public sector equality duty contributes towards a public body's fulfilment of the general equality duty of the Equality Act (2010).

The aims to the general equality duty:

- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act;
- advance equality of opportunity between people who share a protected characteristic and those who do not;
- foster good relations between people who share a protected characteristic and those who
  do not.

The numbers of service users associated with the Leicester City Increasing Access to Psychological Therapies (IAPT) service were analysed and compared against the local population in terms of age, race, sex, religion or belief, and sexual orientation. The aim of the analysis was to assess equity in service use, based on the levels of service use that would be expected given the levels of each demographic group's representation in the local population. Service use was assessed both in terms of all referrals and in terms of those entering treatment (period: May to September 2013 inclusive).

## Analyses of equity in service use

### Comparisons between service users and local population estimates

#### Age

Table 1: The age group of those who entered treatment and of all referrals compared to

the population of Leicester City (2011 UK Census)

		Age group (years)							
	14 to 17	18 to 29	30 to 49	50 to 64	65 to 84	85 and over	N		
Entered treatment†	1.3%	32.3%	42.7%	19.3%	4.5%	0.0%	1481		
All referrals‡	1.7%	35.2%	43.2%	16.6%	3.4%	0.0%	3265		
Population of Leicester City (2011 UK Census)	6.3%	28.6%	32.9%	18.4%	11.8%	2.0%	268860		

†Entered treatment: Total N = 1481; Valid N = 1481; Missing data = 0.0%

#### Race

Table 2: The race of those who entered treatment and of all referrals compared to the

population of Leicester City (2011 UK Census)

				Race				
	White British	Other White	Black	Indian	Other Asian	Mixed	Other BME	N
Entered treatment+	47.7%	4.2%	4.7%	23.1%	6.3%	10.5%	3.4%	1278
All referrals‡	43.1%	4.8%	4.1%	21.6%	6.3%	16.0%	4.2%	2655
Population of Leicester City aged 15 to 84 years (2011 UK Census)	45.7%	5.6%	5.9%	28.7%	8.7%	2.9%	2.5%	279988

+Entered treatment: Total N = 1481; Valid N = 1278; Missing data = 13.7% (12.6% prefer not to say, 1.1% not asked)

‡All referrals: Total N = 3265; Valid N = 2655; Missing data = 18.7% (16.7% prefer not to say, 2.0% not asked)

<sup>‡</sup>All referrals: Total N = 3265; Valid N = 3265; Missing data = 0.0%

#### Sex

Table 3: The sex of those who entered treatment and of all referrals compared to the

population of Leicester City (2011 UK Census)

	Sex		
	Female	Male	N
Entered treatment†	61.2%	38.8%	1481
All referrals‡	60.6%	39.4%	3262
Population of Leicester City aged 14 to 84 years (2011 UK Census)	50.7%	49.3%	263468

†Entered treatment: Total N = 1481; Valid N = 1481; Missing data = 0.0%

‡All referrals: Total N = 3265; Valid N = 3262; Missing data = 0.1%

#### Religion or belief

Table 4: The religion or belief of those who entered treatment and of all referrals

compared to the population of Leicester City (2011 UK Census)

		Religion or belief							
	Atheist	Christ- ian	Hindu	Muslim	Other	Relig- ion not stated	N		
Entered treatment+	37.7%	25.2%	9.5%	10.6%	7.2%	9.8%	746		
All referrals‡	36.2%	24.9%	8.7%	10.9%	7.7%	11.6%	954		
Population of Leicester City aged 15 to 84 years (2011 UK Census)	22.4%	34.0%	16.3%	16.3%	5.7%	5.3%	259208		

+Entered treatment: Total N = 1481; Valid N = 746; Missing data = 49.6%

‡All referrals: Total N = 3265; Valid N = 954; Missing data = 70.8%

#### Sexual orientation

**Table 5:** The sexual orientation of those who entered treatment and of all referrals compared to a population estimate (derived from the British Crime Survey 2009/2010)

	Sexual orientation					
	Heterosexual	LGB	N			
Entered treatment†	95.7%	4.3%	817			
All referrals‡	95.4%	4.6%	1024			
British Crime Survey 2009/10 (England and Wales)	97.8%	2.2%	22,995			

†Entered treatment: Total N = 1481; Valid N = 817; Missing data = 44.8%

All referrals: Total N = 3265; Valid N = 1024; Missing data = 68.6%

# Key to interpreting the tables

A service user group or referred group that is significantly overrepresented compared to its representation in the local population
A service user group or referred group that is proportionately represented compared to its representation in the local population
A service user group or referred group that is significantly underrepresented compared to its representation in the local population
Overall degree of representation in the local population against which overrepresentation or underrepresentation amongst service user or referred groups is assessed
Statistical test not possible



Quantitative equality analysis of Leicestershire Partnership NHS Trust's service users in the year to November 2013: equity in service use assessed relative to the local population

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### Introduction

The public sector equality duty in the Equality Act (2010) puts an expectation on each public body to publish information relating to persons who share a protected characteristic and who are affected by the policies and practices of that public body. In particular, this document relates to people who access Leicestershire Partnership NHS Trust's (LPT) services.

The public sector equality duty covers people across nine protected characteristics: age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion or belief; sex; sexual orientation. Fulfilling the public sector equality duty contributes towards a public body's fulfilment of the general equality duty of the Equality Act (2010).

The aims to the general equality duty:

- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act;
- advance equality of opportunity between people who share a protected characteristic and those who do not:
- foster good relations between people who share a protected characteristic and those who

The present analysis prioritises three of the nine protected characteristics: age, race, and sex, which are associated strongly with health inequalities<sup>1,2</sup>. The number of people accessing services within LPT's Adult Mental Health and Community Health Services divisions were analysed and compared against the local population. The aim of the analysis was to assess equity in service use, based on the levels of service use that would be expected given the levels of each demographic group's representation in the local population (period: December 2012 to November 2013).

<sup>&</sup>lt;sup>1</sup> The Marmot Review (2010) Fair Society, Healthy Lives: strategic review of health inequalities in England post-2010. London: The Marmot Review

Commission on Social Determinants of Health (2008) Closing the gap in a generation: Health equity through action on the social determinants of health. Geneva: World Health Organization

## Analyses of equity in service use

These data look at use of services in the period December 2012 to November 2013 inclusive. The data show patterns of use for people from the protected groups addressed here. We recognize that further analysis of the data needs to be undertaken to get a true picture of the accessibility of services. These data and further analysis will be used to formulate appropriate action to ensure equity of access across the protected groups, in Leicester, Leicestershire and Rutland.

#### **Adult Mental Health division**

#### Age

Table 1: The age profile of service users in the Adult Mental Health division compared to

the local population

				Age Ban	d (years)		
	Sex	Ethnicity	16 to 29	30 to 49	50 to 74	75 +	Total N
		White British	27.16%	44.17%	26.92%	1.75%	3652
	Female	Asian or Asian British Indian	18.75%	44.35%	36.31%	*	336
Adult Mental		Other BME	30.36%	48.02%	21.23%	*	504
Health Service Users†		White British	26.34%	43.77%	28.52%	1.37%	3128
	Male	Asian or Asian British Indian	25.00%	47.76%	26.92%	*	312
		Other BME	32.37%	51.54%	15.19%	*	553
5 1 6		White British	20.63%	31.57%	35.28%	12.53%	321368
Population of Leicester,	Female	Asian or Asian British Indian	28.47%	37.21%	29.56%	4.77%	49643
Leicestershire,		Other BME	40.68%	37.28%	17.66%	4.38%	49320
and Rutland		White British	22.21%	32.50%	36.33%	8.97%	307686
(UK Census	Male	Asian or Asian British Indian	30.19%	36.10%	30.11%	3.61%	47346
2011)		Other BME	39.64%	40.44%	16.84%	3.08%	48988

<sup>†</sup>Valid N = 8496; Total N = 10982; Missing Data = 22.6%



Table 2: The age profile of service users in individual service lines compared to the Adult Mental Health division overall (service lines with significant variations in age profile)

Age Band (years) 30 to 49 50 to 74 Sex Ethnicity Service name 16 to 29 75 + Total N **ADHD Adult** 57.89% 19 59.52% 30.95% 42 **Aspergers** Court Diversion / Criminal Justice 34.93% 50.68% 146 \* Crisis Home Treatment Team 46.25% 30.89% 560 46.42% 29.34% 1663 General Psychiatry 23.39% \* **Homeless Service** 52.94% 38.24% 68 White British Leicestershire - Psycho Oncology 29.51% 58.20% 122 Female 44.12% Liaison - Deliberate Self Harm 37.50% 136 60.00% 40.00% Liaison - Mother & Baby 125 43.03% 24.27% 1.96% 1327 SPA Assessment 30.75% \* Talking Therapies† 31.95% 48.36% 579 Adult Mental Health Services overall 27.16% 44.17% 3652 26.92% 1.75% **General Psychiatry** 47.64% 43.98% 191 Asian or Asian **British Indian** Adult Mental Health Services overall 18.75% 44.35% 36.31% \* 336 ADHD Adult 71.43% 22.22% 63 \* \* 55.00% 20 Adult Non Acute 45.10% 51 Aspergers 41.18% \* Court Diversion / Criminal Justice 41.71% 39.78% 362 **General Psychiatry** 46.35% 30.16% 1439 42.06% 44.44% **Homeless Service** 126 White British Male 18.37% Leicestershire - Psycho Oncology 60.20% 98 Liaison - Deliberate Self Harm 36.36% 51.14% 88 Medical Psychology / Neuro 43.03% 41.21% 165 Psychology Place of Safety 32.67% 50.50% \* 101 SPA Assessment 30.08% 44.61% \* 1067 Adult Mental Health Services overall 26.34% 43.77% 28.52% 3128 1.37%

<sup>&</sup>lt;sup>†</sup>Cognitive Behavioural Therapy \ Dynamic Psychotherapy \ Personality Disorder Service



### Race

Table 3: The race profile of service users in the Adult Mental Health division compared to the local population

	-						Race					
	Sex	Age Band	White British	White Irish	White Other	Asian or Asian British Indian	Asian or Asian British Other	Black or Black British	Chinese	Mixed	Other	Total N
		16 to 29	82.12%	*	2.15%	5.22%	2.73%	2.32%	*	4.22%	*	1208
	Famala	30 to 49	80.49%	0.55%	2.40%	7.44%	2.84%	3.39%	*	2.15%	0.70%	2004
Service Users	Female	50 to 74	81.11%	1.40%	2.31%	10.07%	1.65%	1.90%	*	0.83%	0.41%	1212
in Adult		75 and over	94.12%	*	*	*	*	*	*	*	*	68
Mental		16 to 29	76.23%	*	2.22%	7.22%	2.78%	3.79%	*	5.27%	1.48%	1081
Health†		30 to 49	75.93%	1.05%	2.83%	8.26%	2.88%	4.38%	*	3.49%	0.94%	1803
3	Male	50 to 74	84.15%	1.23%	1.13%	7.92%	1.89%	2.17%	*	*	*	1060
7		75 and over	87.76%	*	*	*	*	*	*	*	*	49
		16 to 29	65.97%	0.31%	4.95%	14.06%	4.28%	3.35%	2.59%	3.08%	1.40%	100494
	<b></b>	30 to 49	73.35%	0.55%	3.48%	13.36%	3.58%	2.84%	0.57%	1.29%	1.00%	138300
Population of Leicester,	Female	50 to 74	82.90%	1.07%	1.53%	10.73%	1.53%	1.08%	0.28%	0.43%	0.45%	136751
Leicestershire,		75 and over	89.89%	1.40%	1.70%	5.29%	0.53%	0.64%	0.11%	0.25%	0.20%	44786
and Rutland		16 to 29	66.96%	0.33%	4.34%	14.01%	4.57%	2.82%	2.14%	3.08%	1.75%	102038
(UK Census	N 4 - 1 -	30 to 49	73.04%	0.54%	3.58%	12.48%	3.96%	2.86%	0.54%	1.25%	1.74%	136886
2011)	Male	50 to 74	83.24%	1.00%	1.36%	10.62%	1.51%	1.06%	0.26%	0.41%	0.55%	134277
		75 and over	89.56%	1.26%	1.52%	5.55%	0.73%	0.81%	0.11%	0.20%	0.27%	30819

<sup>†</sup>Valid N = 8496; Total N = 10982; Missing Data = 22.6%



Table 4: The race profile of service users in individual service lines compared to the Adult Mental Health division overall (service lines with significant variations in race profile)

				Race		
Sex	Age	Service Name	White	Asian or	Other	Total N
	Band		British	Asian	BME	
				British		
		0 10 10 10 10 10 10 10 10 10 10 10 10 10	72.060/	Indian		70
		Court Diversion / Criminal Justice Liaison	72.86%	*	*	70
	16 to 29	Talking Therapies†	88.94%	*	*	208
		Adult Mental Health Services overall	82.12%	5.22%	12.67%	1208
		General Psychiatry	78.86%	9.30%	11.85%	979
		Liaison - Deliberate Self Harm	92.31%	*	*	65
		Liaison - Mother & Baby	74.63%	*	*	67
Female	30 to 49	Medical Psychology / Neuro Psychology	72.79%	8.84%	18.37%	147
		SPA Assessment	82.16%	8.63%	9.21%	695
		Talking Therapies†	88.33%	5.68%	5.99%	317
		Adult Mental Health Services overall	80.49%	7.44%	12.08%	2004
		General Psychiatry	76.61%	13.19%	10.20%	637
	50 to 74	Leicestershire - Psycho Oncology	91.03%	*	*	78
		Adult Mental Health Services overall	81.11%	10.07%	8.83%	1212
		District Forensic	64.10%	*	*	39
	16 to 29	Medical Psychology / Neuro Psychology	47.73%	27.27%	25.00%	44
Mala		Adult Mental Health Services overall	76.23%	7.22%	16.56%	1081
Male		Crisis Home Treatment Team	72.91%	14.74%	12.35%	251
	30 to 49	Homeless Service	65.12%	*	*	86
		Adult Mental Health Services overall	75.93%	8.26%	15.81%	1803

<sup>&</sup>lt;sup>†</sup>Cognitive Behavioural Therapy \ Dynamic Psychotherapy \ Personality Disorder Service



#### Sex

Table 5: The sex profile of service users in the Adult Mental Health division compared to

the local population

the local po			Sex	Sex			
	Ethnicity	Age band	Female	Male	Total N		
		16 to 29	54.63%	45.37%	1816		
	Male Duitiele	30 to 49	54.09%	45.91%	2982		
	White British	50 to 74	52.43%	47.57%	1875		
		75 and over	59.81%	40.19%	107		
		16 to 29	44.68%	55.32%	141		
Adult Mental Health Service	Asian or Asian	30 to 49	50.00%	50.00%	298		
Users†	British Indian	50 to 74	59.22%	40.78%	206		
000.0		75 and over	*	*	*		
		16 to 29	46.08%	53.92%	332		
	Other BME	30 to 49	45.92%	54.08%	527		
		50 to 74	56.02%	43.98%	191		
		75 and over	*	*	*		
		16 to 29	49.25%	50.75%	134623		
	White British	30 to 49	50.36%	49.64%	201430		
	White British	50 to 74	50.36%	49.64%	225143		
Dan Jalian of		75 and over	59.33%	40.67%	67858		
Population of Leicester,		16 to 29	49.72%	50.28%	28424		
Leicester, Leicestershire,	Asian or Asian	30 to 49	51.94%	48.06%	35562		
and Rutland	British Indian	50 to 74	50.72%	49.28%	28927		
(UK Census 2011)		75 and over	58.07%	41.93%	4076		
2011)		16 to 29	50.82%	49.18%	39485		
	Othor DIAT	30 to 49	48.14%	51.86%	38194		
	Other BME	50 to 74	51.35%	48.65%	16958		
		75 and over	58.89%	41.11%	3671		

<sup>†</sup>Valid N = 8496; Total N = 10982; Missing Data = 22.6%



Table 6: The sex profile of service users in individual service lines compared to the Adult Mental Health division overall (service lines with significant variations in sex profile)

		overall (service illes with significal	1	ex .	-
			Female	Male	Total N
		ADHD Adult	19.64%	80.36%	56
		Court Diversion / Criminal Justice Liaison	25.25%	74.75%	202
		District Forensic	*	*	27
	16 to 29	Homeless Service	40.45%	59.55%	89
	16 (0 29	Liaison - Mother & Baby	100.00%	0.00%	75
		Medical Psychology / Neuro Psychology	75.00%	25.00%	84
		Talking Therapies†	73.12%	26.88%	253
		Adult Mental Health Services overall	54.63%	45.37%	1816
		Court Diversion / Criminal Justice Liaison	33.94%	66.06%	218
White British		District Forensic	*	*	56
	30 to 49	Homeless Service	31.71%	68.29%	82
	30 (0 43	Liaison - Mother & Baby	100.00%	0.00%	50
		Talking Therapies†	66.19%	33.81%	423
		Adult Mental Health Services overall	54.09%	45.91%	2982
		Court Diversion / Criminal Justice Liaison	24.42%	75.58%	86
	50 to 74	District Forensic	0.00%	100.00%	14
		Adult Mental Health Services overall	52.43%	47.57%	1875
	75 and	Leicestershire - Psycho Oncology	*	*	28
	over	Adult Mental Health Services overall	59.81%	40.19%	107
Asian or Asian	20 ±= 40	Court Diversion / Criminal Justice Liaison	*	*	28
British Indian	30 to 49	Adult Mental Health Services overall	50.00%	50.00%	298
		Court Diversion / Criminal Justice Liaison	*	*	45
Oth D5 45	20 + 40	District Forensic	*	*	16
Other BME	30 to 49	Liaison - Mother & Baby	100.00%	0.00%	14
		Adult Mental Health Services overall	45.92%	54.08%	527

<sup>&</sup>lt;sup>†</sup>Cognitive Behavioural Therapy \ Dynamic Psychotherapy \ Personality Disorder Service



### **Community Health Services division**

### Age

Table 7: The age profile of service users in the Community Health Services division

compared to the local population

				Age C	Group	
	Sex	Ethnicity	30 to 49	50 to 74	75 and over	Total N
		White British	0.58%	18.32%	81.09%	2052
Community	Female	Asian or Asian British Indian	*	*	56.31%	103
Health		Other BME	*	*	71.31%	122
Services Service	Male	White British	*	*	70.07%	1223
Users†		Asian or Asian British Indian	*	*	53.01%	83
		Other BME	*	*	63.54%	96
5 1 5		White British	39.77%	44.45%	15.78%	255071
Population of Leicester,	Female	Asian or Asian British Indian	52.02%	41.32%	6.67%	35511
Leicestershire,		Other BME	62.84%	29.77%	7.39%	29255
and Rutland		White British	41.77%	46.70%	11.53%	239360
(UK Census	Male	Asian or Asian British Indian	51.70%	43.13%	5.17%	33054
2011)		Other BME	66.99%	27.90%	5.10%	29568

<sup>†</sup>Valid N = 3679; Total N = 4427; Missing Data = 16.9%

Table 8: The age profile of service users in individual service lines compared to the Community Health Services division overall (service lines with significant variations in age profile)

		Community Health Services										
			Age band									
Sex	Ethnicity	Service name	30 to 49	50 to 74	75 and	Total						
					over	N						
Famala	White	Intensive Community Assessment and Treatment	*	*	67.05%	88						
Female	British	Community Health Services overall	0.58%	18.32%	81.09%	2052						



#### Race

Table 9: The race profile of service users in the Community Health Services division

compared to the local population

compared to				Race		
	Sex	Age band	White British	Asian or Asian British Indian	Other BME	Total N
		30 to 49	70.59%	*	*	17
Community	Female	50 to 74	83.37%	9.53%	7.10%	451
Health		75 and over	91.98%	3.21%	4.81%	1809
Services Service	Male	30 to 49	*	*	*	15
Users†		50 to 74	83.76%	8.71%	7.53%	425
		75 and over	89.09%	4.57%	6.34%	962
5 1 6		30 to 49	73.35%	13.36%	13.29%	138300
Population of Leicester,	Female	50 to 74	82.90%	10.73%	6.37%	136751
Leicestershire,		75 and over	89.89%	5.29%	4.83%	44786
and Rutland (UK Census		30 to 49	73.04%	12.48%	14.47%	136886
	Male	50 to 74	83.24%	10.62%	6.14%	134277
2011)		75 and over	89.56%	5.55%	4.90%	30819

<sup>†</sup>Valid N = 3679; Total N = 4427; Missing Data = 16.9%



#### Sex

Table 10: The ethnicity profile of service users in the Community Health Services division compared to the local population

	tile local popu			Sex	
	Ethnicity	Age band	Female	Male	Total N
		*	*	22	
	White British	50 to 74	51.37%	48.63%	732
Community		75 and over	66.01%	33.99%	2521
Health		30 to 49	*	*	*
Services	Asian or Asian British Indian	50 to 74	53.75%	46.25%	80
Service		75 and over	56.86%	43.14%	102
Users†		30 to 49	*	*	*
	Other BME	50 to 74	50.00%	50.00%	64
		75 and over	58.78%	41.22%	148
		30 to 49	50.36%	49.64%	201430
	White British	50 to 74	50.36%	49.64%	225143
Population of		75 and over	59.33%	40.67%	67858
Leicester,		30 to 49	51.94%	48.06%	35562
Leicestershire, and Rutland	Asian or Asian British Indian	50 to 74	50.72%	49.28%	28927
(UK Census		75 and over	58.07%	41.93%	4076
2011)		30 to 49	48.14%	51.86%	38194
	Other BME	50 to 74	51.35%	48.65%	16958
		75 and over	58.89%	41.11%	3671

<sup>†</sup>Valid N = 3679; Total N = 4427; Missing Data = 16.9%



### Key to interpreting the tables

Key to interpreting tables that compare numbers of services users in a division with the local area population (Table 1, Table 3, Table 5, Table 7, Table 9, Table 10).

	A service user group that is significantly overrepresented compared to its representation in the local population
	A service user group that is proportionately represented compared to its representation in the local population
	A service user group that is significantly underrepresented compared to its representation in the local population
	Overall degree of representation in the local population against which overrepresentation or underrepresentation amongst service users is assessed
	Statistical test not possible
*	An asterisk indicates a figure that has been suppressed to reduce the risk that individual people might be identified; this figure either represents a group with 10 or fewer members or it represents a group whose count would allow the deduction of the number in a neighbouring group in the table with 10 or fewer members

Key to interpreting tables that compare numbers of services users in a given service line with the number of service users in the relevant division (Table 2, Table 4, Table 6, Table 8).

	A service user group that is significantly overrepresented in the given service line compared to its representation in the division overall
	A service user group that is proportionately represented in the given service line compared to its representation in the division overall
	A service user group that is significantly underrepresented in the given service line compared to its representation in the division overall
	Overall degree of representation in division against which overrepresentation or underrepresentation amongst service users in a given service line is assessed
	Statistical test not possible
*	An asterisk indicates a figure that has been suppressed to reduce the risk that individual people might be identified; this figure either represents a group with 10 or fewer members or it represents a group whose count would allow the deduction of the number in a neighbouring group in the table with 10 or fewer members



#### Mental Health Review Tribunal / Leicestershire Partnership NHS Trust Ethnicity Monitoring Pilot

#### 1. Background

This Pilot was borne out of the MHRT Improvement Pilot (in which this Organisation played a major part). The Department of Health and the MHRT were made aware, as a result of that pilot, that ethnic monitoring was not being undertaken.

The Mental Health Act Office already monitor the ethnicity of detained patients and as those responsible for the original pilot were aware of this fact, it was suggested to the Department of Health that we should be approached to take part in a further process working with the Mental Health Review Tribunal office looking at how this data could be collected. This ran from November 2006 to April 2007 and we were successful in securing funding from the Department of Health to enable this to happen.

#### 2. The Pilot Process (Methodology)

Leicestershire Partnership NHS Trust already has in place a process for monitoring the ethnicity of patients. The intention of the Pilot was to look at LPT's method of recording, compare with statistics from the MHRT office for the same period and then develop a process to be used nationally.

The monthly calibration of statistics was agreed.

LPT's monitoring process looks at the following data in addition to the ethnicity of the patient. The method of recording being an excel spreadsheet:

- Gender
- Age
- Type of MHRT hearing i.e. appeal/referral
- Hearing held/not held/to be confirmed (at end of pilot)
- Outcome, i.e. discharged/not discharged
- Hearing adjourned/postponed/patient informal/patient withdrawn

The excel spreadsheet enables the collation of statistical reports.

#### 3. Preliminary Conclusions

It proved difficult to obtain comparative statistics from the MHRT office following the pilot; these preliminary conclusions are, therefore, being made using the Leicestershire Partnership data.

#### 3.1 Overall Statistics:

During the pilot period there were a total of 71 applications made to the MHRT office by LPT, 35 of these were male and 36 female.

65 of the applications were appeals and 6 were referrals. Only sections 2, 3 and 25 were used and they were broken down as 29, 41 and 1 respectively.

Of the 71 applications 41 hearings were held, 29 were cancelled and 1 is still outstanding.

Title: Report prepared for the Department of Health - Mental Health Review Tribunal / Leicestershire

Partnership NHS Trust - Ethnicity Monitoring Pilot

Author: Alison Wheelton, Senior Mental Health Act Administrator, LPT

Date: May 2007



Of the 41 hearings held 35 patients remained subject to detention and the Tribunal discharged 6. Of the 29 cancelled, 21 of these were due to the patient being made informal prior to the hearing-taking place and in the remaining 8 cases the patient withdrew.

6 cases were adjourned and 2 postponed.

#### 3.1.1 BME Statistics

Attached to this document at appendix 1 is a table showing different BME information in both figures and percentages. The table is divided into three separate sections, as follows:

1: Leicestershire County and Leicester City population totals showing BME breakdown. This is taken from the 2001 Census.

2: MHRT total applications for the pilot period, by gender, by number held and by number of discharges by the MHRT.

3: Total number of detentions recorded by Leicestershire Partnership NHS Trust in 2006/07. These figures include all sections of the MHA by gender as a percentage of the overall total and then by gender total. N.b. these figures reflect, as near possible, the city/county split.

#### 3.2 Statistical Findings

The table attached at Appendix 1 demonstrates a number of key statistical findings, namely that:

 Black or Black British appears overrepresented in terms of numbers of patients detained and total applications to the MHRT when compared to the total population of Leicester City & County:

% OF TOTAL POPULATION LEICESTER CITY & COUNTY	% OF TOTAL DETAINED LPT 2006/07	% OF TOTAL MHRT APPLICATIONS
1.2%	9.6%	18.3%
(80.7% CITY) (19.3% COUNTY)	(5.3% MALE) (4.3% FEMALE)	(7% MALE) (11.3% FEMALE)

• There also appears to be an overrepresentation of Asian or Asian British, however this does not appear to be such a marked difference, although interestingly each statistics shows a higher female percentage than male.

All applications to the MHRT were identified as Asian or Asian British - Indian; although LPT statistics show detentions identified as all four of the Asian or Asian British sub categories, although Indian held the highest majority.

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% OF TOTAL POPULATION LEICESTER CITY & COUNTY	% OF TOTAL DETAINED LPT 2006/07	% OF TOTAL MHRT APPLICATIONS
11.5%	14.3%	8.5%
(78.7% CITY) (21.3% COUNTY)	(5.8% MALE) (8.5% FEMALE)	(2.8% MALE) (5.7% FEMALE)

- The statistics for White were influenced by the overrepresentation shown above, i.e.
  the total population for Leicester City and County was 85.5%, with a detention rate
  of 68.9%, no significant results were found for the Mixed category (1.2% and 0.7%
  respectively).
- Statistics for MHRT held and % of those held that resulted in Discharge are felt to be too small for any conclusions to be drawn.

Alison Wheelton Senior Mental Health Act Administrator May 2007

Title: Report prepared for the Department of Health - Mental Health Review Tribunal / Leicestershire

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Author: Alison Wheelton, Senior Mental Health Act Administrator, LPT

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**NHS Trust** 

APPENDIX 1		Menta	l Health	Review T	ribunal Ethnic	ity Monito	oring Pilo	ot - Nov -	- April 200	07					14112	riust	
			WHITE			MIXED			ASIAN OR ASIAN BRITISH				BLACK OR BLACK BRITISH				ETHNIC
	TOTALS	BRITISH	IRISH	ANY OTHER WHITE BACKGROUND	WHITE & BLACK CARIBBEAN	WHITE & BLACK AFRICAN	WHITE & ASIAN	ANY OTHER MIXED BACKGROUND	INDIAN	PAKISTANI	BANGLADESHI	ANY OTHER ASIAN BACKGROUND	CARIBBEAN	AFRICAN	ANY OTHER BLACK BACKGROUND	CHINESE	GROUP (INCL. NOT STATED)
1																	
COUNTY POPULATION*	644142	598490	4346	8446	1681	352	1771	988	18583	946	1389	1725	1189	685	184	2308	1059
		92.9%	0.7%	1.3%	0.3%	0.1%	0.3%	0.2%	2.9%	0.1%	0.2%	0.3%	0.2%	0.1%	0.0%	0.4%	0.2%
CITY POPULATION*	280000	169456 <b>60.5%</b>	3602	5681	2841 <b>1.0%</b>	539	1908	1218	72033	4276	1926	5516	4610	3432	553	1426	904
TOTAL BORULATIONS	924142	767948	<b>1.3%</b> 7948	<b>2.0%</b> 14127	4522	<b>0.2%</b> 891	<b>0.7%</b> 3679	<b>0.4%</b> 2206	<b>25.7%</b> 90616	<b>1.5%</b> 5222	<b>0.7%</b> 3315	<b>2.0%</b> 7241	<b>1.6%</b> 5799	<b>1.2%</b> 4117	<b>0.2%</b> 737	<b>0.5%</b> 3734	<b>0.3%</b> 1963
TOTAL POPULATION*	924142	83.1%	0.9%	1.5%	0.5%	0.1%	0.4%	0.2%	9.8%	0.6%	0.4%	0.8%	0.6%	0.4%	0.1%	0.4%	0.2%
		03.170	85.5%	1.570	0.576	1.2%	0.470	0.2 /0	3.0 /6		5%	0.076	0.076	1.2%	0.176		.6%
<b>V</b>			05.5%			1.270				11.	3 70			1.270		0.	.0 %
2	71	42	0	2	1	2	1	0	6	0	0	0	8	5	0	0	4
MHRT APPLICATIONS**	/ 1	59.2%	U	2.8%	1.4%	2.8%	1.4%	U	8.5%	U	U	U	11.3%	7.0%	U	U	5.6%
OFNIDED MALE	25				1.470		1.470							7.0%			3.6%
GENDER:MALE	35	20 <b>28.2%</b>		2 <b>2.8%</b>	1.4%	2 <b>2.8</b> %			2 <b>2.8</b> %				2 <b>2.8</b> %	4.2%			4.2%
% of total applications GENDER:FEMALE	36	22		2.0 /0	1.4 /0	2.0 /0	1		4				6	2			1
% of total applications		31.0%					1.4%		5.6%				8.5%	2.8%			1.4%
% of total applications		011070		<u> </u>			11170		0.070			1	0.070	21070	<u> </u>	1	11170
MHRT HELD	41	24		1	1	1			4				6	3			1
% of those held		58.5%		2.4%	2.4%	2.4%			9.8%				14.6%	7.3%			2.4%
% overall applications		33.8%		1.4%	1.4%	1.4%			5.6%				8.5%	4.2%			1.4%
Discharged	6	2		1	1				1				1				
% of total discharged		4.9%		2.4%	2.4%				2.4%				2.4%				
3									1							1	
COUNTY	413	313	2	9	1	2		3	17	3	4	7	17	7			28
		75.8%	0.5%	2.2%	0.2%	0.5%		0.7%	4.1%	0.7%	1.0%	1.7%	4.1%	1.7%			6.8%
СІТҮ	413	235	1	9	0	0		0	74	6	1	6	36	19			26
TOTAL DETAINED:	000	56.9%	0.2%	2.2%	4	1 2			17.9%	1.5%	0.2%	1.5%	8.7%	4.6%	T ^		6.3%
TOTAL DETAINED***	826	548 <b>66.3%</b>	3 <b>0.4%</b>	18 <b>2.2%</b>	1 <b>0.1%</b>	2 <b>0.2</b> %	0	3 <b>0.4%</b>	91 <b>11.0%</b>	9 <b>1.1%</b>	5 <b>0.6%</b>	13 <b>1.6%</b>	53 <b>6.4%</b>	26 <b>3.1%</b>	0	0	54 <b>6.5%</b>
% ETHNICITY		00.3%	68.9%	2.270	U.1%	0.2%	I	0.470	11.0%	1.1%		1.0%	0.4%	9.6%	I	6	6.5% .5%
	1		00.370			0.7%				14.	J /0			3.0 /0		0.	J /0

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Date: May 2007



														NHS Trust	ľ
% total overall - male		32.4%	0.2%	1.3%	0.1%	0.2%	0.4%	4.0%	0.8%	0.5%	0.5%	3.4%	1.8%		3.0%
% total overall - female		33.9%	0.1%	0.8%	0.0%	0.0%	0.0%	7.0%	0.2%	0.1%	1.1%	3.0%	1.3%		3.5%
GENDER - MALE	403	268	2	11	1	2	3	33	7	4	4	28	15		25
% of total male	48.8%	66.5%	0.5%	2.7%	0.2%	0.5%	0.7%	8.2%	1.7%	1.0%	1.0%	6.9%	3.7%		6.2%
GENDER - FEMALE	423	280	1	7	0	0	0	58	2	1	9	25	11		29
% of total female	51.2%	66.2%	0.2%	1.7%				13.7%	0.5%	0.2%	2.1%	5.9%	2.6%		6.9%

<sup>\* -</sup> Source - 2001 Census (www.statistics.gov.uk)

Author: Alison Wheelton, Senior MHA Administrator, LPT

Date: May 2007

Title: Report prepared for the Department of Health - Mental Health Review Tribunal / Leicestershire Partnership NHS Trust - Ethnicity Monitoring Pilot Author: Alison Wheelton, Senior Mental Health Act Administrator, LPT

May 2007 Date:

<sup>\*\* -</sup> Source - MHRT Ethnicity Recording Pilot LPT statistics

<sup>\*\*\* -</sup> Source - LPT statstics